NEWFOUNDLAND AND LABRADOR HYDRO - E-BILLING CONTEST OFFICIAL RULES

NO PURCHASE NECESSARY. ENROLMENT IN E-BILLING, WHICH IS FREE, IS REQUIRED TO ENTER. CORRECT ANSWER TO A MATHEMATICAL SKILL-TESTING QUESTION REQUIRED TO WIN.

1. Sponsor. The E-Billing Contest (the "Contest") is sponsored by Newfoundland and Labrador Hydro, Hydro Place, 500 Columbus Drive, St. John's, NL A1B 4K7 (the "Sponsor"), and is governed by these official rules (these "Rules").

2. Contest Period. The Contest begins at 12:00:01 a.m. Newfoundland Time ("NT") on October 14, 2026 and ends at 11:59:59 p.m. NT on December 31, 2026 (the "Contest Period"). The Sponsor's computer is the official timekeeping device for the Contest.

3. Eligibility. The Contest is open to individuals who, at the time of entry or, for accounts enrolled in e-billing before the Contest Period, as of the start of the Contest Period: (a) are residents of Newfoundland and Labrador; (b) have reached the age of majority in Newfoundland and Labrador (19 years); and (c) are a named account holder of an active residential electricity account with the Sponsor (an "Eligible Account"). Where an Eligible Account has more than one named account holder, only one Entry is available for that account, and the Prize, if won, will be applied to the account. Employees, officers and directors of the Sponsor and its affiliates, its advertising, promotional and contest agencies, and the immediate family members (parent, child, sibling or spouse) and household members of each, are not eligible.

4. How to Enter. To enter, a named account holder of an Eligible Account must, during the Contest Period, enroll that account in paperless e-billing, at no cost, by signing up through a MyNLHydro account at www.nlhydro.com/customer-service/mynlhydro or by calling 1-888-737-1296 and expressly requesting e-billing (an "Entry"). Eligible Accounts actively enrolled in e-billing before the Contest Period and remaining enrolled as of the start of the Contest Period will also receive one Entry. Named account holders of Eligible Accounts receiving an Entry under the preceding sentence are deemed to have entered the Contest and accepted these Rules, and may decline participation at any time before the draw by contacting the Sponsor at 1-888-737-1296. Being on file with an email address, or having a MyNLHydro account, does not by itself enroll an account in e-billing or create an Entry. Enrolment in e-billing is voluntary.

5. Entry Limit. Limit of one (1) Entry per Eligible Account. Entries that are incomplete, submitted by any means not described in these Rules, or generated by any automated or fraudulent means will be void. The Sponsor is not responsible for enrolment requests that are not received or processed due to technical failure.

6. Cancelling E-Billing. An entrant who enrolls in e-billing and later cancels e-billing and returns to paper bills will remain entered and eligible to win. Entry in the Contest is not conditional on remaining enrolled in e-billing.

7. Prizes. There are three (3) prizes available to be won, each consisting of a one-time credit of two hundred and fifty dollars (CAD $250.00) applied to the winner's Eligible Account (each, a "Prize"). Total approximate value of all Prizes is CAD $750.00. Prizes must be accepted as awarded, are not transferable, cannot be exchanged for cash and will not be paid out as a refund. Any credit balance remaining after the Prize is applied will be carried forward to future bills on the Eligible Account. Limit of one (1) Prize per Eligible Account and per person.

8. Draw. On January 13, 2027 at 10:00 a.m. NT, at Hydro Place, St. John's, Newfoundland and Labrador, the Sponsor will conduct a random draw, witnessed by a representative of the Sponsor who is not involved in the administration of the Contest, from all eligible Entries received or awarded under Rule 4 to select three (3) potential winners. The odds of winning depend on the total number of eligible Entries received or awarded under Rule 4.

9. Winner Contact and Confirmation. The Sponsor will make at least three (3) attempts to contact each selected entrant by telephone and/or email using the contact information on the Eligible Account within five (5) business days of the draw. To be declared a winner, a selected entrant must: (a) correctly answer, without assistance of any kind, a time-limited mathematical skill-testing question administered by telephone or in writing; and (b) sign and return, within seven (7) business days, a declaration and release confirming compliance with these Rules, acceptance of the Prize to the maximum extent permitted by law, from liability in connection with the Contest and the Prize. If a selected entrant cannot be contacted, fails to answer the skill-testing question correctly, fails to return the declaration and release, or is otherwise found to be ineligible, the Prize will be forfeited and the Sponsor may select an alternate entrant from the remaining eligible Entries, in which case this Rule applies to the alternate entrant.

10. Prize Delivery. Each Prize will be applied to the winner's Eligible Account within thirty (30) days after the winner is confirmed. If the Eligible Account is closed before the Prize is applied, the Sponsor will apply the credit to another active electricity account of the winner with the Sponsor. If the winner has no other active account with the Sponsor, the Prize will be forfeited and the Sponsor may select an alternate entrant in accordance with Rule 9.

11. Personal Information. Personal information collected through the Contest is collected under the authority of section 61(c) of the Access to Information and Protection of Privacy Act, 2015, and will be collected, used and disclosed by the Sponsor in accordance with

that Act, solely for the purposes of administering the Contest, contacting entrants, awarding Prizes, delivering e-bills, disclosing winners' names on request as described in Rule 17, and publishing winners' names and communities of residence as described in Rule 12. It will not be used for marketing purposes without the entrant's consent. Questions about the collection of personal information may be directed to the Sponsor's ATIPP Coordinator, Access & Privacy Officer, Hydro Place, 500 Columbus Drive, St. John's, NL A1B 4K7, (709) 733-5346.

12. Limitation of Liability. To the maximum extent permitted by law, the Sponsor is not responsible for any technical malfunction, computer, telephone or network failure, or any error in the administration of the Contest, including errors in the processing of Entries. To the maximum extent permitted by law, by entering, entrants release the Sponsor and its affiliates, directors, officers, employees and agents from any liability for any loss, damage or injury arising from participation in the Contest or the acceptance or use of a Prize.

13. Modification or Cancellation. The Sponsor reserves the right, subject to applicable law, to modify, suspend or cancel the Contest or these Rules if any factor beyond its reasonable control interferes with the proper conduct of the Contest. Any change will be posted at www.nlhydro.com. The Sponsor may disqualify any entrant found to be tampering with the entry process or acting in breach of these Rules.

14. Decisions Final. All decisions of the Sponsor regarding the Contest, including eligibility of entries and selection of winners, are final and binding on all entrants.

15. Governing Law. The Contest is governed by the laws of the Province of Newfoundland and Labrador and the federal laws of Canada applicable therein, and is void where prohibited by law.

16. Rules and Inquiries. These Rules are available at www.nlhydro.com and by calling 1-888-737-1296. In the event of any discrepancy between these Rules and any Contest advertising or communication, including the notice previously mailed to customers, these Rules govern. Winners' names may be obtained after March 1, 2027 by contacting the Sponsor at the address in Rule 1.