

March 20, 2026

VIA EMAIL

Attention: [REDACTED]

Dear [REDACTED]

Re: Your request for access to information under Part II of the *Access to Information and Protection of Privacy Act, 2015* (File #: PB/129/2026)

On January 30 2026, we received your request for access to the following records/information:

All correspondence and documentation, including but not limited to emails, instant messages, and briefing material, between officials within NL Hydro or Newfoundland Power, and the Department of Mines and Energy that reference rolling power outages and/or the frazil ice situation at the Bay d'Espoir hydroelectric power station. Officials within Mines and Energy would include the Minister, Executive Assistant, Deputy Minister, Assistant Deputy Ministers, and Communications Director and Manager. Timeframe would be Monday, January 19, 2026 to January 27, 2026

On February 25, 2026, with approval from the Office of the Information and Privacy Commissioner, you were notified of a time extension of 15 business days.

Please be advised that access has been granted. Please see Appendix A attached hereto.

In keeping with our standard practice, it is our intention to post this letter on the Newfoundland and Labrador Hydro website.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of **the Access to Information and Protection of Privacy Act, 2015** (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The appeal may be addressed to the Information and Privacy Commissioner as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section has been enclosed for your reference).

If you have any further questions, please contact me by telephone at (709) 733-5346 or by email at CassandraHearn@nlh.nl.ca.

Sincerely,

Cassandra Hearn

Cassandra Hearn

Access and Privacy Officer

Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.
- (2) A complaint under subsection (1) shall be filed in writing not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
- (b) after the date the head of the public body is considered to have refused the request under subsection 16(2).
- (3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.
- (4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.
- (5) The commissioner may allow a longer time period for the filing of a complaint under this section.
- (6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.
- (7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.
- (8) A complaint shall not be filed under this section with respect to
- (a) a request that is disregarded under section 21;
- (b) a decision respecting an extension of time under section 23;
- (c) a variation of a procedure under section 24; or
- (d) an estimate of costs or a decision not to waive a cost under section 26.
- (9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.
- (2) An appeal shall be commenced under subsection (1) not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
- (b) after the date the head of the public body is considered to have refused the request under subsection 16(2).
- (3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.
- (4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45(2).

Appendix A

Please note that NL Hydro does not have any responsive "instant messages" pertaining to this request. Instant messages are classified as transitory records, meaning they are only retained for a short period when they are no longer required for business purposes. In accordance with NL Hydro's retention practices, the messages are part of the normal lifecycle for transitory records and were no longer available at the time the ATIPP request was received.

Karen Seymour

From: Deanne Fisher <DeanneFisher@nlh.nl.ca>
Sent: 1/21/2026 5:50:46 PM
To: Nicole J Martin; Brodie; Craig; Susan; jeremyhowell@gov.nl.ca
Cc: Jill Pitcher; Erin Squires; Tansy Mundon
Subject: Update

Folks,

Since this email, we have lost more units at Bay d'Espoir reducing our reserve levels. We are now at the point where we have roughly 200 MW of reserve, which is slightly below the threshold for Power Watch. There is no public notification required at this point; however, our protocol is to engage with Newfoundland Power and prepare for next steps.

Our Energy Control Centres are in constant contact during these times and we have a view to one another's systems. The evening peak time, which generally declines around 6pm, is of most concern. We seem to be okay for the time being; however, we are also assessing the system status for the morning and considering public communications in advance as we may be in a Power Watch if the load is high, which it is predicted to be.

We'll provide an update when we have further discussions with system folks and will be in touch.

Thanks
Deanne

Deanne Fisher B.Comm, M.B.A.
Director, Public Affairs, Stakeholders & Customer Service
Public Affairs & Customer Service
T: (709) 733-5299 | M: (709) 697-3418
DeanneFisher@nlh.nl.ca | www.nlhydro.com





Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 4:44 PM

To: Brodie <brodiethomas@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>

Cc: Deanne Fisher <DeanneFisher@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>

Subject: Re: Frazil Ice at Bay D'Espoir Facility

Hello all,

As a follow up to my previous email, attached is a slide deck on our Advanced Notice Protocol. The Advanced Notice Protocol is a public alert system that helps to advise customers of the status of power supply so they can prepare in advance of any potential system impacts.

Also see below drafted power watch social posts just in case we find ourselves in that scenario this evening/tomorrow.

FRAZIL SOCIAL POST

Hydro is advising customers that a Power Watch is currently in effect for the island. This means we're watching the system closely but NO ACTION is required at this time.

We're experiencing frazil ice in areas along our Bay d'Espoir system which has reduced power generation from our plant.

Frazil is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. #nlwx

LIL SOCIAL POST

Hydro is advising customers that a Power Watch is currently in effect for the island. No customer action is required. One pole of the Labrador Island Link is currently offline. To support the system at this time, we are bringing higher levels of power over the one line in service. If that line does trip, it would result in customer outages. We will continue to keep customers updated.

Again, we will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 4:07 PM

To: Brodie <brodiethomas@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>

Cc: Deanne Fisher <DeanneFisher@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>

Subject: Frazil Ice at Bay D'Espoir Facility

Good afternoon all,

We are currently closing monitoring the system as severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in some of our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare in this area, and our teams are working to lessen the effects on our system. To manage this, BDE units 5,6 and 7 are offline and units 1-4 are operating at reduced capacity.

At the moment, we have enough reserves to meet expected demand through this evening but are preparing our other facilities to increase output and engaging with our partners (NL Power, NS Power, etc.) should we need extra supply.

We are also proactively preparing public messaging in the event a power watch or warning advisory is necessary.

Please also note that due to this issue, we will be re-drafting the response to Linda Swain's media inquiry provided to you earlier today.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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Karen Seymour

From: Dutton, Sean <sdutton@gov.nl.ca>
Sent: 1/24/2026 6:35:15 PM
To: Mark King
Cc: Evans, Brian; Burse, Robyn; English, Tracy; Michielsen, Dan; Power, Stephen; Spracklin-Reid, Darlene; O'Neill, Melony
Subject: [EXTERNAL] Re: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

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C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(44).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(44).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(44).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(44).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(44).png (7 KB)  image(55).png (644 KB)  Overview of ANP(38).JPG (123 KB)  Outlook-wdjvj1yr(38).png (165 KB)

CAUTION: EXTERNAL SENDER - Always verify the sender before replying, clicking links or opening attachments as it may not be safe

Thanks, Mark.

Sean

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Saturday, January 24, 2026 6:31 PM
To: Parrott, Lloyd <LloydParrott@gov.nl.ca>; Martin, Craig <CMartin@gov.nl.ca>; Wilkins, Susan <SusanWilkins@gov.nl.ca>; Mundon, Tansy <TansyMundon@gov.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>; Khan, Yousaf <YousafKhan@gov.nl.ca>; Bates, Robert <RobertBates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; Stone, Karen <KarenS@gov.nl.ca>; McKenna, Andrea <andreamckenna@gov.nl.ca>; Barfoot, Scott <ScottBarfoot@gov.nl.ca>; Sorensen, David <DavidSorensen@gov.nl.ca>; Sulley, Erin <ErinSulley@gov.nl.ca>; Battcock, Victoria <VictoriaBattcock@gov.nl.ca>; Tubrett, Denise <DeniseTubrett@gov.nl.ca>; Politi, Ashley <AshleyPoliti@gov.nl.ca>; Ryan, Nathan <NathanRyan@gov.nl.ca>; Power, Bradley <BradleyPower@gov.nl.ca>; ecc-minister <ecc-minister@gov.nl.ca>; Hunt-Grouchy, Michelle <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <SherriBreen@gov.nl.ca>; Snow, Valerie <ValerieSnow@gov.nl.ca>; Kelly, Tara <TARAKELLY@gov.nl.ca>; Squires, Susan <SusanSquires@gov.nl.ca>; JPS Minister <JPSMinister@gov.nl.ca>; Emergency Services Division, Newfoundland and Labrador <ESD-NL@gov.nl.ca>; Emergency Services Division, Newfoundland and Labrador <ESD-NL@gov.nl.ca>; Fowler, Robert (Fire Services) <ROBERTFOWLER@gov.nl.ca>; Howell, Jeremy <JeremyHowell@gov.nl.ca>; Kennedy, Jamie R <JamieRKennedy@gov.nl.ca>; Croke, Neil

<NCROKE@gov.nl.ca>; Gill, Greg (EC-COMM) <GregGill@gov.nl.ca>; Humber, Eric <EricHumber@gov.nl.ca>; Smith, Gerrie <gerriesmith@gov.nl.ca>; ecc-minister <ecc-minister@gov.nl.ca>; Ennis-Williams, Candice <CandiceEnnisWilliams@gov.nl.ca>; Hunt-Grouchy, Michelle <MichelleHuntGrouchy@gov.nl.ca>; Skinner, Gillian <GSkinner@gov.nl.ca>; Barnes, Jennifer <JenniferBarnes@gov.nl.ca>; Quinton, Diana <DianaQuinton@gov.nl.ca>; Higgins, Jason <JasonHiggins@gov.nl.ca>; Cotter, Joanne <JoanneCotter@gov.nl.ca>; Scott, Brian <BrianScott@gov.nl.ca>; Higgins, Jason <JasonHiggins@gov.nl.ca>; Watkins, Michelle <michellewatkins@gov.nl.ca>; Scott, Brian <BrianScott@gov.nl.ca>; Petten, Barry <BarryPetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; O'Neill, Melony <MelonyOneill@gov.nl.ca>; Chippett, Jamie <JamieChippett@gov.nl.ca>; Marnell, Debbie <DebbieMarnell@gov.nl.ca>; Rideout, Sara <SaraRideout@gov.nl.ca>; Chippett, Jamie <JamieChippett@gov.nl.ca>; Barbour, Victoria <victoriabarbour@gov.nl.ca>; Skinner, Linda <LindaSkinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King

Team Lead, External Projects

Public Affairs & Customer Service

T: (709) 733-5301 | M: (709) 725-6055

MarkKing@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca

<debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



**Sustainable
Electricity
Leader**



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@cmartin@gov.nl.ca) <[cmartin@gov.nl.ca](mailto:Craig@cmartin@gov.nl.ca)>; [Susan](mailto:Susan@susanwilkins@gov.nl.ca) <[susanwilkins@gov.nl.ca](mailto:Susan@susanwilkins@gov.nl.ca)>; [Tansy Mundon](mailto:TansyMundon@tansymundon@gov.nl.ca) <[tansymundon@gov.nl.ca](mailto:TansyMundon@tansymundon@gov.nl.ca)>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <[brodiethomas@gov.nl.ca](mailto:Brodie@brodiethomas@gov.nl.ca)>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <[yousafkhan@gov.nl.ca](mailto:Yousaf@yousafkhan@gov.nl.ca)>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <[robertbates@gov.nl.ca](mailto:Robert@robertbates@gov.nl.ca)>;

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Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	POWER WATCH <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	POWER WARNING <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	POWER EMERGENCY <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.

Nicole Martin
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

Senior Communications Specialist
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

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Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

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Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

<lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barypetten@gov.nl.ca <barypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](https://twitter.com/nlwx)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Karen Seymour

From: Jill Pitcher <JillPitcher@nlh.nl.ca>
Sent: 1/24/2026 2:26:58 PM
To: Tansy Mundon; Brodie; Power, Bradley
Cc: Deanne Fisher
Subject: KMs on BDE/System Outlook

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Afternoon Folks,

Please see some additional messaging below. We have another system call shortly and will provide further updates as required.

Best,

Jill

- These past 48 hour teams at NL Hydro have been dealing with Frazil Ice at our Bay d'Espoir plant, which is a rare phenomenon for this particular site. As a result, for the first time since 1967, the facility is shutdown. This is a significant and important part of our energy system and teams are working tirelessly to reduce the risk of customer outages, including bringing more energy over the Labrador Island Link and calling on our capacity agreements and imports from our partners in Atlantic Canada over the maritime link.
 - Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.
- Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our Joint Advanced Notice Protocol. This week is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.
- We are currently in a power warning as we are approaching our system limit. This means we are asking customers across the Island to conserve, where and when they can, and where it is safe to do so, and particularly during critical times of day - morning and around the supper hour - to avoid having to move to a Power Emergency, which would require short, less than an hour, rotating

outages.

- The system is always changing, minute-to-minute, day-to-day. Customers on the Island are currently being served by a combination of assets from across the Island and Labrador. The exact asset mix that brings power to our customers can change at any moment.

TIPS:

Residential customers

Stay warm and safe in the spaces you're using, but please conserve electricity where you can. Avoid using large appliances like dishwashers, washers & dryers and limit hot water use. Turn off the lights in rooms that aren't being used. Shut down computers, monitors and other equipment that isn't in use. Turn heat down in spaces you aren't using, like spare rooms or basements.

Commercial customers

We're asking businesses to help where they can as well. Everything adds up. Reduce heat where possible - even a few degrees can make a big impact. Turn off any lights that aren't required for operational or safety reasons. Reduce equipment use and unplug anything not required.

Jill Pitcher MSc (She/Her)

TL Public Affairs

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Karen Seymour

From: Mark King <MarkKing@nlh.nl.ca>
Sent: 1/24/2026 6:31:15 PM
lloydparrott@gov.nl.ca; C Martin; Wilkins, Susan; Mundon, Tansy; Thomas, Brodie; Yousaf; Robert Bates; Hewitt, Amanda; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca;
To: ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca; jeremyhowell@gov.nl.ca; Kennedy, Jamie R; Croke, Neil; Gill, Greg; Humber, Eric; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; Higgins, Jason; Cotter, Joanne; brianscott@gov.nl.ca; Higgins, Jason; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; Dutton, Sean; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill
Cc: Pitcher; Matthew Halloran; Laura Walsh; Lisa Hutchens; Erin Squires; Diane Martin; Nicole J Martin; Jared Remedios
Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

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C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(51).png (7 KB)  image(62).png (644 KB)  Overview of ANP(45).JPG (123 KB)  Outlook-wdjvj1yr(45).png (165 KB)

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for

Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King
Team Lead, External Projects
Public Affairs & Customer Service
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.


Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	<h3>POWER WATCH</h3> <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	<h3>POWER WARNING</h3> <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	<h3>POWER EMERGENCY</h3> <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	<h3>POWER WATCH</h3> <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	<h3>POWER WARNING</h3> <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
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Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.

Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher

<DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

<amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

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Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

<lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Electricity
Leader**



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

Karen Seymour

From: Mark King <MarkKing@nlh.nl.ca>
Sent: 1/25/2026 7:06:44 AM
lloydparrott@gov.nl.ca; C Martin; Wilkins, Susan; Mundon, Tansy; Thomas, Brodie; Yousaf; Robert Bates; Hewitt, Amanda; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca;
To: ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca; jeremyhowell@gov.nl.ca; Kennedy, Jamie R; Croke, Neil; Gill, Greg; Humber, Eric; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; Higgins, Jason; Cotter, Joanne; brianscott@gov.nl.ca; Higgins, Jason; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; Dutton, Sean; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill
Cc: Pitcher; Matthew Halloran; Laura Walsh; Lisa Hutchens; Erin Squires; Diane Martin; Nicole J Martin; Jared Remedios
Subject: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(42).png (16 KB) 
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C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(42).png (413 B) 
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C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(42).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(42).png (7 KB)  image(53).png (644 KB)  Overview of ANP(36).JPG (123 KB)  Outlook-wdjjv1yr(36).png (165 KB)

Good morning,

As severely cold temperatures and the system constraints persist, a **Power Warning** remains in

effect at this time. As such, we will be continuing to ask customers to reduce consumption to help conserve power and be prepared should rotating outages be required.

Positive news from Bay d'Espoir: The frazil ice removal efforts were very successful yesterday and into last night. Several generating units are now on and operating. For now, they will need to remain at low output and monitored closely, as the plant is starting back up from a completely "cold" state having been offline for this extended shutdown period. However, it's great news to have Bay d'Espoir back! And it now greatly improves our system outlook.

Meanwhile, our Energy Marketing team is working around the clock to secure additional power imports, helping to mitigate risks. And at all of our other generating facilities and across our system, our operations and support teams are collaborating very closely.

To keep the public informed, we will post updates this morning, and we are in the process of planning to hold a media scrum jointly with Nfld Power some time late this morning/ midday. We'll advise when details are confirmed.

And of course, we'll be watching conditions very closely and will keep you informed of any new developments.

Thanks,
Mark

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Saturday, January 24, 2026 6:31 PM
To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>;

jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King

Team Lead, External Projects

Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS	
	<p>POWER WATCH</p> <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	<p>POWER WARNING</p> <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	<p>POWER EMERGENCY</p> <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Tansy Mundon](mailto:tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:robertbates@gov.nl.ca) <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; [karens](mailto:karens@gov.nl.ca) <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; [Breen, Sherri](mailto:sherribreen@gov.nl.ca) <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>;

sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.

That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Tansy Mundon](mailto:TansyMundon@gov.nl.ca) <TansyMundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <[Brodie](mailto:Brodie@brodiethomas@gov.nl.ca)>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <[Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca)>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <[Robert](mailto:Robert@robertbates@gov.nl.ca)>

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Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

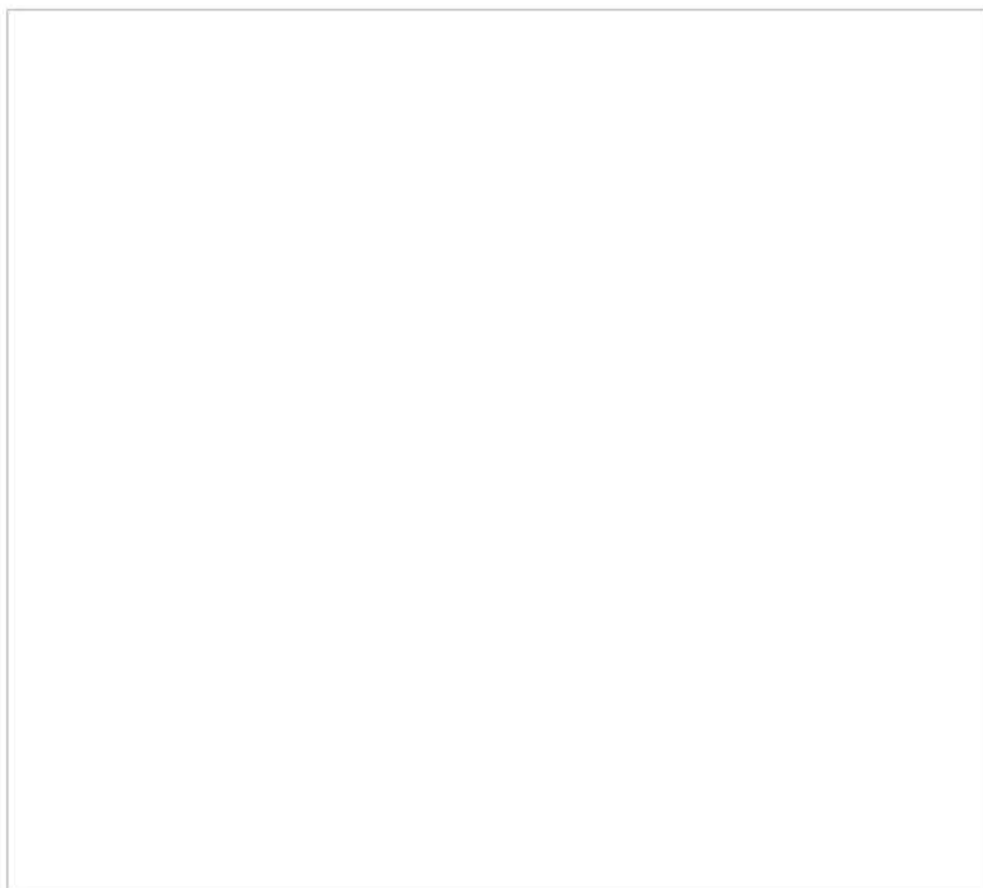
We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,


All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6

hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.


We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS




POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
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POWER WARNING



- **Conserve electricity**.
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POWER EMERGENCY

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Snook, Corey](mailto:coreysnook@gov.nl.ca) <coreysnook@gov.nl.ca>; [Tansy Mundon](mailto:tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:robertbates@gov.nl.ca) <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; [Breen, Sherri](mailto:sherribreen@gov.nl.ca) <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca

<Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump

together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but NO ACTION is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those

we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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Karen Seymour

From: Mark King <MarkKing@nlh.nl.ca>
Sent: 1/25/2026 7:53:52 AM
To: Power, Bradley
Subject: Re: [EXTERNAL] Re: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(34).png (16 KB) 
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C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(34).png (7 KB)  image(39).png (644 KB)  Overview of ANP(28).JPG (123 KB)  Outlook-wdjvj1yr(28).png (165 KB)  Image(40).png (923 B)  Image(41).png (6 KB)  Image(42).png (697 B)  Image(43).png (657 B)  Image(44).png (9 KB)  Image(45).png (15 KB)

You're welcome, Brad. And congrats as you dive into your new role! Wishing you and the team great success.

Mark

Mark King
Team Lead, External Projects
Public Affairs & Customer Service
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From: Power, Bradley <BradleyPower@gov.nl.ca>
Sent: Sunday, January 25, 2026 7:08:35 AM
To: Mark King <MarkKing@nlh.nl.ca>

Subject: [EXTERNAL] Re: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

You don't often get email from bradleypower@gov.nl.ca. [Learn why this is important](#)

CAUTION: EXTERNAL SENDER - Always verify the sender before replying, clicking links or opening attachments as it may not be safe

Thanks Mark.

Bradley Power
Director of Communications
Office of the Premier
709-691-4204

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Sunday, January 25, 2026 7:06:33 AM

To: Parrott, Lloyd <LloydParrott@gov.nl.ca>; Martin, Craig <CMartin@gov.nl.ca>; Wilkins, Susan <SusanWilkins@gov.nl.ca>; Mundon, Tansy <TansyMundon@gov.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>; Khan, Yousaf <YousafKhan@gov.nl.ca>; Bates, Robert <RobertBates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; Stone, Karen <KarenS@gov.nl.ca>; McKenna, Andrea <andreamckenna@gov.nl.ca>; Barfoot, Scott <ScottBarfoot@gov.nl.ca>; Sorensen, David <DavidSorensen@gov.nl.ca>; Sulley, Erin <ErinSulley@gov.nl.ca>; Battcock, Victoria <VictoriaBattcock@gov.nl.ca>; Tubrett, Denise <DeniseTubrett@gov.nl.ca>; Politi, Ashley <AshleyPoliti@gov.nl.ca>; Ryan, Nathan <NathanRyan@gov.nl.ca>; Power, Bradley <BradleyPower@gov.nl.ca>; ecc-minister <ecc-minister@gov.nl.ca>; Hunt-Grouchy, Michelle <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <SherriBreen@gov.nl.ca>; Snow, Valerie <ValerieSnow@gov.nl.ca>; Kelly, Tara <TARAKELLY@gov.nl.ca>; Squires, Susan <SusanSquires@gov.nl.ca>; JPS Minister <JPSMinister@gov.nl.ca>; Emergency Services Division, Newfoundland and Labrador <ESD-NL@gov.nl.ca>; Emergency Services Division, Newfoundland and Labrador <ESD-NL@gov.nl.ca>; Fowler, Robert (Fire Services) <ROBERTFOWLER@gov.nl.ca>; Howell, Jeremy <JeremyHowell@gov.nl.ca>; Kennedy, Jamie R <JamieRKennedy@gov.nl.ca>; Croke, Neil <NCROKE@gov.nl.ca>; Gill, Greg (EC-COMM) <GregGill@gov.nl.ca>; Humber, Eric <EricHumber@gov.nl.ca>; Smith, Gerrie <gerriesmith@gov.nl.ca>; ecc-minister <ecc-minister@gov.nl.ca>; Ennis-Williams, Candice <CandiceEnnisWilliams@gov.nl.ca>; Hunt-Grouchy, Michelle <MichelleHuntGrouchy@gov.nl.ca>; Skinner, Gillian <GSKinner@gov.nl.ca>; Barnes, Jennifer <JenniferBarnes@gov.nl.ca>; Quinton, Diana <DianaQuinton@gov.nl.ca>; Higgins, Jason <JasonHiggins@gov.nl.ca>; Cotter, Joanne <JoanneCotter@gov.nl.ca>; Scott, Brian <BrianScott@gov.nl.ca>; Higgins, Jason <JasonHiggins@gov.nl.ca>; Watkins, Michelle <michellewatkins@gov.nl.ca>; Scott, Brian <BrianScott@gov.nl.ca>; Petten, Barry <BarryPetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; O'Neill, Melony <MelonyOneill@gov.nl.ca>; Chippett, Jamie <JamieChippett@gov.nl.ca>; Marnell, Debbie <DebbieMarnell@gov.nl.ca>; Rideout, Sara <SaraRideout@gov.nl.ca>; Chippett, Jamie <JamieChippett@gov.nl.ca>; Barbour, Victoria <victoriabarbour@gov.nl.ca>; Skinner, Linda <LindaSkinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

As severely cold temperatures and the system constraints persist, a **Power Warning** remains in effect at this time. As such, we will be continuing to ask customers to reduce consumption to help conserve power and be prepared should rotating outages be required.

Positive news from Bay d'Espoir: The frazil ice removal efforts were very successful yesterday and into last night. Several generating units are now on and operating. For now, they will need to remain at low output and monitored closely, as the plant is starting back up from a completely "cold" state having been offline for this extended shutdown period. However, it's great news to have Bay d'Espoir back! And it now greatly improves our system outlook.

Meanwhile, our Energy Marketing team is working around the clock to secure additional power imports, helping to mitigate risks. And at all of our other generating facilities and across our system, our operations and support teams are collaborating very closely.

To keep the public informed, we will post updates this morning, and we are in the process of planning to hold a media scrum jointly with Nfld Power some time late this morning/ midday. We'll advise when details are confirmed.

And of course, we'll be watching conditions very closely and will keep you informed of any new developments.

Thanks,
Mark

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Saturday, January 24, 2026 6:31 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSPMinister@gov.nl.ca <JPSPMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil

<ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King

Team Lead, External Projects

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:Susan@susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Tansy Mundon](mailto:TansyMundon@tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <robertbates@gov.nl.ca>;

amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	POWER WATCH <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	POWER WARNING <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	POWER EMERGENCY <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.

Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barypetten@gov.nl.ca <barypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

<amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

<davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169



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Leader



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

<lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: [\(709\) 687-1169](tel:(709)687-1169)

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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Karen Seymour

From: Mark King <MarkKing@nlh.nl.ca>
Sent: 1/25/2026 5:28:59 PM
To: Mundon, Tansy; Thomas, Brodie
Cc: Jill Pitcher; Deanne Fisher
Subject: Re: [EXTERNAL] Re: FYI: KMs from today's media availability re: electricity system

🗑 Image(26).png (657 B) 🗑 Image(27).png (6 KB) 🗑 Image(28).png (923 B) 🗑 Image(29).png (15 KB) 🗑 Image(30).png (9 KB) 🗑 Image(31).png (697 B)

Yes

Mark King
Team Lead, External Projects
Public Affairs & Customer Service
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MarkKing@nlh.nl.ca | www.nlhhydro.com



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From: Mundon, Tansy <TansyMundon@gov.nl.ca>
Sent: Sunday, January 25, 2026 5:09:00 PM
To: Mark King <MarkKing@nlh.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>
Cc: Jill Pitcher <JillPitcher@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>
Subject: [EXTERNAL] Re: FYI: KMs from today's media availability re: electricity system

CAUTION: EXTERNAL SENDER - Always verify the sender before replying, clicking links or opening attachments as it may not be safe

Thanks, Mark. Can these please be updated to reflect Deanne's latest update?

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Sunday, January 25, 2026 12:30:33 PM
To: Mundon, Tansy <TansyMundon@gov.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>
Cc: Jill Pitcher <JillPitcher@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>
Subject: FYI: KMs from today's media availability re: electricity system

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi folks, see below. If you have any questions please let us know. -Mark

- **Big thank you** to customers for being so attentive and for your real conservation efforts: homeowners, communities, businesses, industrial customers, Prov Govt buildings. You collectively made a difference and brought the forecast peak down just a bit, which absolutely helps.
- Status: **We remain in Power Warning**, frigid temperatures persist, and we still have some system constraints. (We aren't unique, other parts of Canada are contending with the same challenging conditions.)
- However, **Good news from Bay d'Espoir**: success in clearing frazil ice accumulation and freeing up water intake structures. But still need to come back slowly from a "cold", shutdown state. So it will take some time yet before back to normal operation and output. However, it's great to have Bay d'Espoir back!
- What do customers need to know? **Again: Power Warning**. High peak demand periods are coming this evening and into Monday. Please do what you reasonably and safely can to **reduce electricity use** in your homes and businesses, especially around the evening peak and the morning peak (i.e. roughly 5-7 PM and 7-8:30 AM) For example, turn the thermostat down a degree or two; if you can hold off on running the dishwasher or clothes washers and dryers (do it earlier or later outside peak periods), etc.
- Thanks to our people for the amazing mobilization and ongoing efforts at the Bay d'Espoir site. Others: our Holyrood personnel for maximizing available output at the thermal plant. And teams across the system for coming together and working together to support the system needs.
- Thanks to Govt, Premier and Minister for their support, communicating important information to the public, etc.

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sender.”

Karen Seymour

From: Mundon, Tansy <TansyMundon@gov.nl.ca>
Sent: 1/25/2026 7:09:55 PM
To: Mark King; Thomas, Brodie
Cc: Jill Pitcher; Deanne Fisher
Subject: [EXTERNAL] RE: Re: FYI: KMs from today's media availability re: electricity system

🗑 image001(4).png (16 KB) 🗑 image002(4).png (7 KB) 🗑 image003(4).png (413 B) 🗑 image004(4).png (740 B) 🗑 image005(4).png (432 B) 🗑 image006(4).png (7 KB)

CAUTION: EXTERNAL SENDER - Always verify the sender before replying, clicking links or opening attachments as it may not be safe

Thanks so much! Greatly appreciated 😊

Tansy Mundon
Director of Communications
Department of Energy and Mines
Government of Newfoundland and Labrador
Office: 709-729-5282
Cell: 709-693-1865
tansymundon@gov.nl.ca

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Sunday, January 25, 2026 6:57 PM
To: Mundon, Tansy <TansyMundon@gov.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>
Cc: Jill Pitcher <JillPitcher@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>
Subject: Re: Re: FYI: KMs from today's media availability re: electricity system

Hi Tansy, some suggested tweaks attached.

Mark King
Team Lead, External Projects
Public Affairs & Customer Service
T: (709) 733-5301 | M: (709) 725-6055
MarkKing@nlh.nl.ca | www.nlhydro.com





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From: Mundon, Tansy <TansyMundon@gov.nl.ca>
Sent: Sunday, January 25, 2026 5:09 PM
To: Mark King <MarkKing@nlh.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>
Cc: Jill Pitcher <JillPitcher@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>
Subject: [EXTERNAL] Re: FYI: KMs from today's media availability re: electricity system

CAUTION: EXTERNAL SENDER - Always verify the sender before replying, clicking links or opening attachments as it may not be safe

Thanks, Mark. Can these please be updated to reflect Deanne's latest update?

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Sunday, January 25, 2026 12:30:33 PM
To: Mundon, Tansy <TansyMundon@gov.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>
Cc: Jill Pitcher <JillPitcher@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>
Subject: FYI: KMs from today's media availability re: electricity system

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Hi folks, see below. If you have any questions please let us know. -Mark

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- Thanks to Govt, Premier and Minister for their support, communicating important information to the public, etc.

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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/21/2026 4:44:23 PM
To: Brodie; Craig; Susan; jeremyhowell@gov.nl.ca
Cc: Deanne Fisher; Jill Pitcher; Erin Squires; Tansy Mundon
Subject: Re: Frazil Ice at Bay D'Espoir Facility

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(99).png (16 KB) 
C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(99).png (7 KB) 
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C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(99).png (7 KB)  Advance Notification
Protocol_General PPT_Updated.pdf (465 KB)

Hello all,

As a follow up to my previous email, attached is a slide deck on our Advanced Notice Protocol. The Advanced Notice Protocol is a public alert system that helps to advise customers of the status of power supply so they can prepare in advance of any potential system impacts.

Also see below drafted power watch social posts just in case we find ourselves in that scenario this evening/tomorrow.

FRAZIL SOCIAL POST

Hydro is advising customers that a Power Watch is currently in effect for the island. This means we're watching the system closely but NO ACTION is required at this time.

We're experiencing frazil ice in areas along our Bay d'Espoir system which has reduced power generation from our plant.

Frazil is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. #nlwx

LIL SOCIAL POST

Hydro is advising customers that a Power Watch is currently in effect for the island. No customer action is required. One pole of the Labrador Island Link is currently offline. To support the system at this time, we are bringing higher levels of power over the one line in service. If that line does trip, it would result in customer outages. We will continue to keep customers updated.

Again, we will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 4:07 PM

To: Brodie <brodiethomas@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>

Cc: Deanne Fisher <DeanneFisher@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>

Subject: Frazil Ice at Bay D'Espoir Facility

Good afternoon all,

We are currently closing monitoring the system as severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in some of our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare in this area, and our teams are working to lessen the effects on our system. To manage this, BDE units 5,6 and 7 are offline and units 1-4 are operating at reduced capacity.

At the moment, we have enough reserves to meet expected demand through this evening but are preparing our other facilities to increase output and engaging with our partners (NL Power, NS Power, etc.) should we need extra supply.

We are also proactively preparing public messaging in the event a power watch or warning advisory is necessary.

Please also note that due to this issue, we will be re-drafting the response to Linda Swain's media inquiry provided to you earlier today.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: [\(709\) 687-1169](tel:7096871169)

NicoleJMartin@nlh.nl.ca | www.nlhydro.com









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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/21/2026 8:40:07 PM
lloydparrott@gov.nl.ca; Craig; Susan; Snook, Corey; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; berrypetten@gov.nl.ca; sdupton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin
Subject: Frazil Ice at Bay d'Espoir Plant

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(92).png (16 KB) 
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C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(92).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(92).png (7 KB)

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com









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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/22/2026 8:56:53 AM
lloydparrott@gov.nl.ca; Craig; Susan; Snook, Corey; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; berrypetten@gov.nl.ca; sutton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin
Subject: Re: Frazil Ice at Bay d'Espoir Plant

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C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(87).png (7 KB)

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Snook, Corey](mailto:Corey@snook@gov.nl.ca) <Corey@snook@gov.nl.ca>; [Tansy Mundon](mailto:Tansy@mundon@gov.nl.ca) <Tansy@mundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <Brodie@brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <Yousaf@yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <Robert@robertbates@gov.nl.ca>; [amandalhewitt@gov.nl.ca](mailto:Amandal@hewitt@gov.nl.ca) <[amandalhewitt@gov.nl.ca](mailto:Amandal@hewitt@gov.nl.ca)>; karens@gov.nl.ca <karens@gov.nl.ca>; [andreammckenna@gov.nl.ca](mailto:andream@mckenna@gov.nl.ca) <[andreammckenna@gov.nl.ca](mailto:andream@mckenna@gov.nl.ca)>; [ScottBarfoot@gov.nl.ca](mailto:Scott@barfoot@gov.nl.ca) <[ScottBarfoot@gov.nl.ca](mailto:Scott@barfoot@gov.nl.ca)>; [davidsorensen@gov.nl.ca](mailto:davids@orensen@gov.nl.ca) <[davidsorensen@gov.nl.ca](mailto:davids@orensen@gov.nl.ca)>; [erinsulley@gov.nl.ca](mailto:erins@sulley@gov.nl.ca) <[erinsulley@gov.nl.ca](mailto:erins@sulley@gov.nl.ca)>; [victoriabattcock@gov.nl.ca](mailto:victoria@battcock@gov.nl.ca) <[victoriabattcock@gov.nl.ca](mailto:victoria@battcock@gov.nl.ca)>; [DeniseTubrett@assembly.nl.ca](mailto:Denise@tubrett@assembly.nl.ca) <[DeniseTubrett@assembly.nl.ca](mailto:Denise@tubrett@assembly.nl.ca)>; [AshleyPoliti@assembly.nl.ca](mailto:Ashley@politi@assembly.nl.ca) <[AshleyPoliti@assembly.nl.ca](mailto:Ashley@politi@assembly.nl.ca)>; [NathanRyan@assembly.nl.ca](mailto:Nathan@ryan@assembly.nl.ca) <[NathanRyan@assembly.nl.ca](mailto:Nathan@ryan@assembly.nl.ca)>; [BradleyPower@gov.nl.ca](mailto:Bradley@power@gov.nl.ca) <[BradleyPower@gov.nl.ca](mailto:Bradley@power@gov.nl.ca)>; [ecc-minister@gov.nl.ca](mailto:ecc@minister@gov.nl.ca) <ecc-minister@gov.nl.ca>; [MichelleHuntGrouchy@gov.nl.ca](mailto:Michelle@huntgrouchy@gov.nl.ca) <[MichelleHuntGrouchy@gov.nl.ca](mailto:Michelle@huntgrouchy@gov.nl.ca)>; [Breen, Sherri](mailto:Breen@sherri@gov.nl.ca) <Breen@sherri@gov.nl.ca>; [ValerieSnow@gov.nl.ca](mailto:Valerie@snow@gov.nl.ca) <[ValerieSnow@gov.nl.ca](mailto:Valerie@snow@gov.nl.ca)>; [TaraKelly@gov.nl.ca](mailto:Tara@kelly@gov.nl.ca) <[TaraKelly@gov.nl.ca](mailto:Tara@kelly@gov.nl.ca)>; [susansquires@gov.nl.ca](mailto:susans@squires@gov.nl.ca) <[susansquires@gov.nl.ca](mailto:susans@squires@gov.nl.ca)>; [JPSPMinister@gov.nl.ca](mailto:JP@SMinister@gov.nl.ca)

<JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but NO ACTION is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com











Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/22/2026 3:29:10 PM
lloydparrott@gov.nl.ca; Craig; Susan; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; sutton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin
Subject: Update on Frazil Ice at Bay d'Espoir Plant

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(82).png (16 KB) 
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C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(82).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(82).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(82).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(82).png (7 KB)

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca

<JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com





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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sduyton@gov.nl.ca <sduyton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

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Social Media Post

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Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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**Sustainable
Electricity
Leader**



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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/22/2026 10:48:19 PM
lloydparrott@gov.nl.ca; Craig; Susan; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; sutton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin
Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(77).png (16 KB) 
C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(77).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(77).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(77).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(77).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(77).png (7 KB)  image(83).png (644 KB)

Good evening,


All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal

Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.


We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS




POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING



- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin
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Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned

for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Snook, Corey](mailto:Corey@snook@gov.nl.ca) <Corey@snook@gov.nl.ca>; [Tansy Mundon](mailto:Tansy@mundon@gov.nl.ca) <Tansy@mundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <Brodie@brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <Yousaf@yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <Robert@robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; [karens](mailto:karens@gov.nl.ca) <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; [Breen, Sherri](mailto:Breen, Sherri@sherribreen@gov.nl.ca) <Breen, Sherri@sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSPMinister@gov.nl.ca <JPSPMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>

minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/23/2026 12:51:39 PM
lloydparrott@gov.nl.ca; Craig; Susan; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; sutton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin; Jared Remedios
Subject: Update on frazil ice at Bay d'Espoir Plant

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C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(72).png (7 KB) 
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C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(72).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(72).png (7 KB)  image(78).png (644 KB)

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

<davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169



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Leader



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: [\(709\) 687-1169](tel:(709)687-1169)

NicoleJMartin@nlh.nl.ca | www.nlhydro.com




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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/23/2026 8:39:51 PM
lloydparrott@gov.nl.ca; Craig; Susan; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; sdupton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin; Jared Remedios; Lisa Hutchens
Subject: Power Warning issued/Preparations underway for potential Power Emergency

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(60).png (16 KB) 
C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(60).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(60).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(60).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(60).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(60).png (7 KB)  image(69).png (644 KB) 
 Overview of ANP(52).JPG (123 KB)

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	<h3>POWER WATCH</h3> <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	<h3>POWER WARNING</h3> <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	<h3>POWER EMERGENCY</h3> <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Tansy Mundon](mailto:TansyMundon@gov.nl.ca) <TansyMundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <[Brodie](mailto:Brodie@brodiethomas@gov.nl.ca)>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <[Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca)>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <[Robert](mailto:Robert@robertbates@gov.nl.ca)>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; [Breen, Sherri](mailto:Breen, Sherri@sherribreen@gov.nl.ca) <[Breen, Sherri](mailto:Breen, Sherri@sherribreen@gov.nl.ca)>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSPMinister@gov.nl.ca <JPSPMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>;

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JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca
<debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca
<JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca
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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher
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Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh
<LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios
<JaredRemedios@nlh.nl.ca>

Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

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Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](https://twitter.com/nlwx)

Nicole Martin

Senior Communications Specialist

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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/24/2026 11:29:23 AM
lloydparrott@gov.nl.ca; Craig; Susan; Tansy Mundon; Brodie; Yousaf; Robert; amandalhewitt@gov.nl.ca; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Breen, Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca; ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca;
To: jeremyhowell@gov.nl.ca; JamieRKennedy@gov.nl.ca; ncroke@gov.nl.ca; greggill@gov.nl.ca; erichumber@gov.nl.ca; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; jasonhiggins@gov.nl.ca; joannecotter@gov.nl.ca; brianscott@gov.nl.ca; jasonhiggins@gov.nl.ca; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; sutton@gov.nl.ca; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Cc: Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill Pitcher; Matthew Halloran; Erin Squires; Laura Walsh; Diane Martin; Jared Remedios; Lisa Hutchens
Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(54).png (16 KB) 
C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(54).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(54).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(54).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(54).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(54).png (7 KB)  image(63).png (644 KB)
KB)  Overview of ANP(46).JPG (123 KB)  Outlook-wdjvj1yr(46).png (165 KB)

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.


Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	<p>POWER WATCH</p> <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	<p>POWER WARNING</p> <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	<p>POWER EMERGENCY</p> <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher

<DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.

That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Tansy Mundon](mailto:TansyMundon@gov.nl.ca) <TansyMundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <[Brodie](mailto:Brodie@brodiethomas@gov.nl.ca)>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <[Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca)>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <[Robert](mailto:Robert@robertbates@gov.nl.ca)>

amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

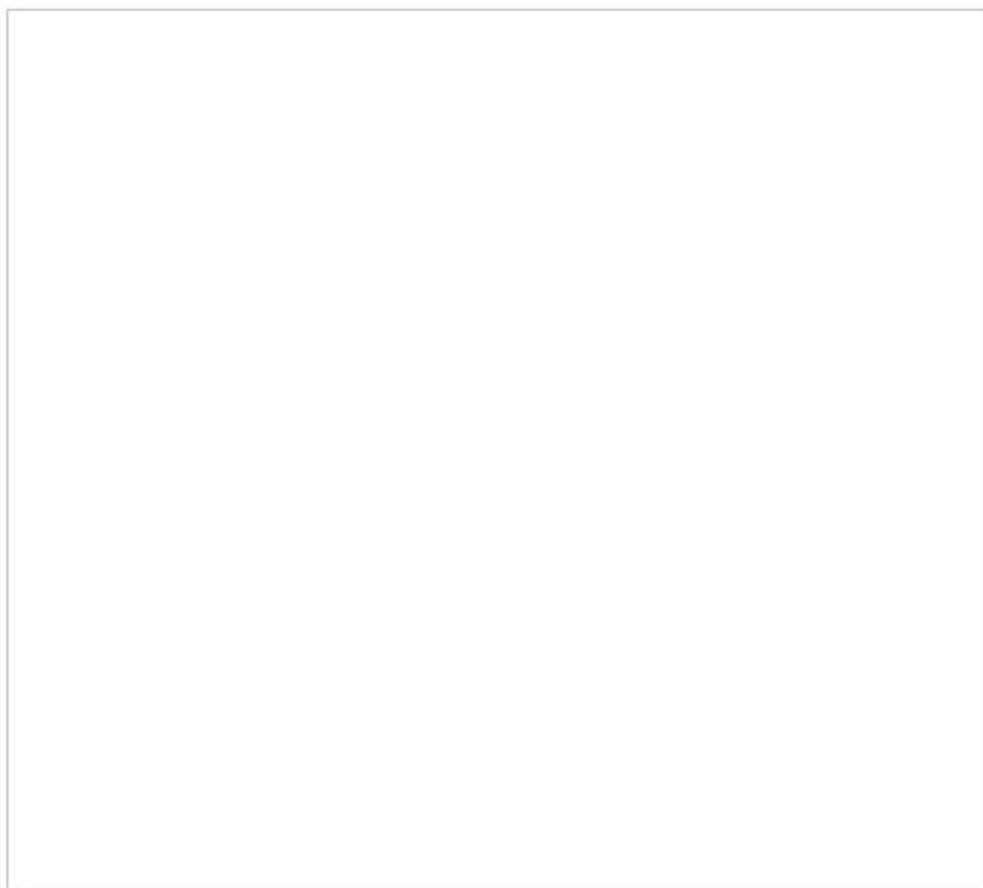
We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,


All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6

hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.


We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS




POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING



- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Snook, Corey](mailto:coreysnook@gov.nl.ca) <coreysnook@gov.nl.ca>; [Tansy Mundon](mailto:tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:robertbates@gov.nl.ca) <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; [Breen, Sherri](mailto:sherribreen@gov.nl.ca) <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca

<Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump

together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but NO ACTION is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those

we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/25/2026 10:42:44 AM
Mark King; lloydparrott@gov.nl.ca; C Martin; Wilkins, Susan; Mundon, Tansy; Thomas, Brodie; Yousaf; Robert Bates; Hewitt, Amanda; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca;
To: ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca; jeremyhowell@gov.nl.ca; Kennedy, Jamie R; Croke, Neil; Gill, Greg; Humber, Eric; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; Higgins, Jason; Cotter, Joanne; brianscott@gov.nl.ca; Higgins, Jason; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; Dutton, Sean; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill
Cc: Pitcher; Matthew Halloran; Laura Walsh; Lisa Hutchens; Erin Squires; Diane Martin; Jared Remedios
Subject: Re: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(27).png (16 KB) 
C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(27).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(27).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(27).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(27).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(27).png (7 KB)  image(32).png (644 KB)  Overview of ANP(21).JPG (123 KB)  Outlook-wdjjv1yr(21).png (165 KB)

Good Morning,

A quick update to advise that the media scrum with Hydro and NL Power will go ahead at 12 p.m. Today

(January 25).

We will also livestream the event on our Facebook page. You can view here:

<https://www.facebook.com/NLHydro>

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Sunday, January 25, 2026 7:06 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne

<joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

As severely cold temperatures and the system constraints persist, a **Power Warning** remains in effect at this time. As such, we will be continuing to ask customers to reduce consumption to help conserve power and be prepared should rotating outages be required.

Positive news from Bay d'Espoir: The frazil ice removal efforts were very successful yesterday and into last night. Several generating units are now on and operating. For now, they will need to remain at low output and monitored closely, as the plant is starting back up from a completely "cold" state having been offline for this extended shutdown period. However, it's great news to have Bay d'Espoir back! And it now greatly improves our system outlook.

Meanwhile, our Energy Marketing team is working around the clock to secure additional power imports, helping to mitigate risks. And at all of our other generating facilities and across our system, our operations and support teams are collaborating very closely.

To keep the public informed, we will post updates this morning, and we are in the process of planning to hold a media scrum jointly with Nfld Power some time late this morning/ midday. We'll advise when details are confirmed.

And of course, we'll be watching conditions very closely and will keep you informed of any new developments.

Thanks,
Mark

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Saturday, January 24, 2026 6:31 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>;

Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King

Team Lead, External Projects

Public Affairs & Customer Service

T: (709) 733-5301 | M: (709) 725-6055

MarkKing@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri

<sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist
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**Sustainable
Electricity
Leader**



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:Susan@susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Tansy Mundon](mailto:TansyMundon@tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <robertbates@gov.nl.ca>;

amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	POWER WATCH <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	POWER WARNING <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	POWER EMERGENCY <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.

Nicole Martin
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

<davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONEill@gov.nl.ca <MelonyONEill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

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Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barypetten@gov.nl.ca <barypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](https://twitter.com/nlwx)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/25/2026 8:23:25 PM
Mark King; lloydparrott@gov.nl.ca; C Martin; Wilkins, Susan; Mundon, Tansy; Thomas, Brodie; Yousaf; Robert Bates; Hewitt, Amanda; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca;
To: ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca; jeremyhowell@gov.nl.ca; Kennedy, Jamie R; Croke, Neil; Gill, Greg; Humber, Eric; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; Higgins, Jason; Cotter, Joanne; brianscott@gov.nl.ca; Higgins, Jason; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; Dutton, Sean; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill
Cc: Pitcher; Matthew Halloran; Laura Walsh; Lisa Hutchens; Erin Squires; Diane Martin; Jared Remedios
Subject: Power Warning lifted | Power Watch remains in place

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(21).png (16 KB) 
C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(21).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(21).png (413 B) 
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C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(21).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(21).png (7 KB)  image(23).png (644 KB) 
 Overview of ANP(18).JPG (123 KB)  Outlook-wdjj1yr(18).png (165 KB)

Good evening,

We're pleased to share that conditions have improved significantly, and the Power Warning has now been lifted.

Six units at Bay d'Espoir are now fully back in service, marking an important step forward. This progress reflects the tremendous effort and coordination across teams over the weekend.

While the situation has stabilized, very cold temperatures remain, and we will keep a Power Watch in place as a precaution. This ensures we can keep customers informed and respond quickly should conditions change. **NO ACTION** is required from customers at this time.

We'll continue to monitor conditions closely and provide updates as needed.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Sunday, January 25, 2026 10:42 AM

To: Mark King <MarkKing@nlh.nl.ca>; lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>;

susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Re: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good Morning,

A quick update to advise that the media scrum with Hydro and NL Power will go ahead at 12 p.m. Today (January 25).

We will also livestream the event on our Facebook page. You can view here: <https://www.facebook.com/NLHydro>

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Sunday, January 25, 2026 7:06 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

As severely cold temperatures and the system constraints persist, a **Power Warning** remains in effect at this time. As such, we will be continuing to ask customers to reduce consumption to help conserve power and be prepared should rotating outages be required.

Positive news from Bay d'Espoir: The frazil ice removal efforts were very successful yesterday and into last night. Several generating units are now on and operating. For now, they will need to remain at low output and monitored closely, as the plant is starting back up from a completely "cold" state having been offline for this extended shutdown period. However, it's great news to have Bay d'Espoir back! And it now greatly improves our system outlook.

Meanwhile, our Energy Marketing team is working around the clock to secure additional power imports, helping to mitigate risks. And at all of our other generating facilities and across our system, our operations and support teams are collaborating very closely.

To keep the public informed, we will post updates this morning, and we are in the process of planning to hold a media scrum jointly with Nfld Power some time late this morning/ midday. We'll advise when details are confirmed.

And of course, we'll be watching conditions very closely and will keep you informed of any new developments.

Thanks,
Mark

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Saturday, January 24, 2026 6:31 PM
To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne

<joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King
Team Lead, External Projects

Public Affairs & Customer Service
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MarkKing@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew

Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity.**
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity.**
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sduyton@gov.nl.ca <sduyton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>;

JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.

That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Tansy Mundon](mailto:TansyMundon@gov.nl.ca) <TansyMundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <[Brodie](mailto:Brodie@brodiethomas@gov.nl.ca)>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <[Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca)>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <[Robert](mailto:Robert@robertbates@gov.nl.ca)>

amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

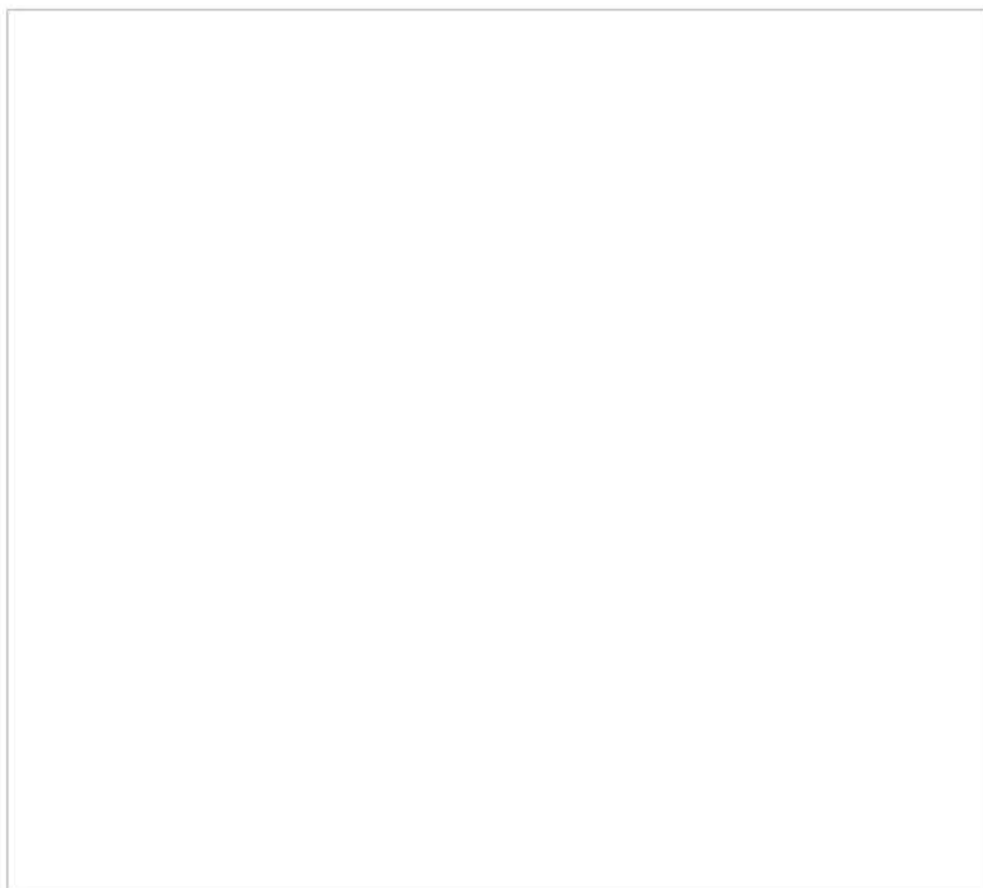
We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,


All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6

hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.


We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS




POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING



- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@martin@gov.nl.ca) <[Craig](mailto:Craig@martin@gov.nl.ca)>; [Susan](mailto:Susan@wilkins@gov.nl.ca) <[Susan](mailto:Susan@wilkins@gov.nl.ca)>; [Snook, Corey](mailto:Corey@snook@gov.nl.ca) <Corey@snook@gov.nl.ca>; [Tansy Mundon](mailto:Tansy@mundon@gov.nl.ca) <Tansy@mundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <[Brodie](mailto:Brodie@brodiethomas@gov.nl.ca)>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <[Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca)>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <[Robert](mailto:Robert@robertbates@gov.nl.ca)>; [amandalhewitt@gov.nl.ca](mailto:Amandal@amandalhewitt@gov.nl.ca) <[amandalhewitt@gov.nl.ca](mailto:Amandal@amandalhewitt@gov.nl.ca)>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; [ScottBarfoot@gov.nl.ca](mailto:Scott@Barfoot@gov.nl.ca) <[ScottBarfoot@gov.nl.ca](mailto:Scott@Barfoot@gov.nl.ca)>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; [DeniseTubrett@assembly.nl.ca](mailto:Denise@Tubrett@assembly.nl.ca) <Denise@Tubrett@assembly.nl.ca>; [AshleyPoliti@assembly.nl.ca](mailto:Ashley@Politi@assembly.nl.ca) <Ashley@Politi@assembly.nl.ca>; [NathanRyan@assembly.nl.ca](mailto:Nathan@NathanRyan@assembly.nl.ca) <[NathanRyan@assembly.nl.ca](mailto:Nathan@NathanRyan@assembly.nl.ca)>; [BradleyPower@gov.nl.ca](mailto:Bradley@BradleyPower@gov.nl.ca) <[BradleyPower@gov.nl.ca](mailto:Bradley@BradleyPower@gov.nl.ca)>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; [MichelleHuntGrouchy@gov.nl.ca](mailto:Michelle@MichelleHuntGrouchy@gov.nl.ca) <[MichelleHuntGrouchy@gov.nl.ca](mailto:Michelle@MichelleHuntGrouchy@gov.nl.ca)>; [Breen, Sherri](mailto:Breen@sherribreen@gov.nl.ca) <Breen@sherribreen@gov.nl.ca>; [ValerieSnow@gov.nl.ca](mailto:Valerie@ValerieSnow@gov.nl.ca) <[ValerieSnow@gov.nl.ca](mailto:Valerie@ValerieSnow@gov.nl.ca)>; [TaraKelly@gov.nl.ca](mailto:Tara@TaraKelly@gov.nl.ca) <[TaraKelly@gov.nl.ca](mailto:Tara@TaraKelly@gov.nl.ca)>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; [JPMinister@gov.nl.ca](mailto:JP@JPMinister@gov.nl.ca) <[JPMinister@gov.nl.ca](mailto:JP@JPMinister@gov.nl.ca)>; [FES-NL@gov.nl.ca](mailto:FES@FES-NL@gov.nl.ca) <[FES-NL@gov.nl.ca](mailto:FES@FES-NL@gov.nl.ca)>; [ESD-NL@gov.nl.ca](mailto:ESD@ESD-NL@gov.nl.ca) <[ESD-NL@gov.nl.ca](mailto:ESD@ESD-NL@gov.nl.ca)>; [RobertFowler@gov.nl.ca](mailto:Robert@RobertFowler@gov.nl.ca) <[RobertFowler@gov.nl.ca](mailto:Robert@RobertFowler@gov.nl.ca)>; [jeremyhowell@gov.nl.ca](mailto:jeremy@jeremyhowell@gov.nl.ca) <[jeremyhowell@gov.nl.ca](mailto:jeremy@jeremyhowell@gov.nl.ca)>; [JamieRKennedy@gov.nl.ca](mailto:Jamie@JamieRKennedy@gov.nl.ca) <[JamieRKennedy@gov.nl.ca](mailto:Jamie@JamieRKennedy@gov.nl.ca)>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; [erichumber@gov.nl.ca](mailto:erich@erichumber@gov.nl.ca) <[erichumber@gov.nl.ca](mailto:erich@erichumber@gov.nl.ca)>; [gerriesmith@gov.nl.ca](mailto:gerrie@gerriesmith@gov.nl.ca) <[gerriesmith@gov.nl.ca](mailto:gerrie@gerriesmith@gov.nl.ca)>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; [candiceenniswilliams@gov.nl.ca](mailto:candice@candiceenniswilliams@gov.nl.ca) <[candiceenniswilliams@gov.nl.ca](mailto:candice@candiceenniswilliams@gov.nl.ca)>; [MichelleHuntGrouchy@gov.nl.ca](mailto:Michelle@MichelleHuntGrouchy@gov.nl.ca) <[MichelleHuntGrouchy@gov.nl.ca](mailto:Michelle@MichelleHuntGrouchy@gov.nl.ca)>; [Gskinner@gov.nl.ca](mailto:G@Gskinner@gov.nl.ca)

<Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump

together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those

we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](#)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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Karen Seymour

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: 1/26/2026 10:54:46 AM
Mark King; lloydparrott@gov.nl.ca; C Martin; Wilkins, Susan; Mundon, Tansy; Thomas, Brodie; Yousaf; Robert Bates; Hewitt, Amanda; karens@gov.nl.ca; andreamckenna@gov.nl.ca; ScottBarfoot@gov.nl.ca; davidsorensen@gov.nl.ca; erinsulley@gov.nl.ca; victoriabattcock@gov.nl.ca; DeniseTubrett@assembly.nl.ca; AshleyPoliti@assembly.nl.ca; NathanRyan@assembly.nl.ca; BradleyPower@gov.nl.ca; ecc-minister@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Sherri; ValerieSnow@gov.nl.ca; TaraKelly@gov.nl.ca; susansquires@gov.nl.ca; JPSMinister@gov.nl.ca; FES-NL@gov.nl.ca;
To: ESD-NL@gov.nl.ca; RobertFowler@gov.nl.ca; jeremyhowell@gov.nl.ca; Kennedy, Jamie R; Croke, Neil; Gill, Greg; Humber, Eric; gerriesmith@gov.nl.ca; ecc-minister@gov.nl.ca; candiceenniswilliams@gov.nl.ca; MichelleHuntGrouchy@gov.nl.ca; Gskinner@gov.nl.ca; jenniferbarnes@gov.nl.ca; DianaQuinton@gov.nl.ca; Higgins, Jason; Cotter, Joanne; brianscott@gov.nl.ca; Higgins, Jason; michellewatkins@gov.nl.ca; brianscott@gov.nl.ca; barrypetten@gov.nl.ca; Dutton, Sean; MelonyONeill@gov.nl.ca; JamieChippett@gov.nl.ca; debbiemarnell@gov.nl.ca; sararideout@gov.nl.ca; JamieChippett@gov.nl.ca; Victoria; lindaskinner@gov.nl.ca
Jennifer Williams; Dana Pope; Deanne Fisher; Ron Ledrew; Jill
Cc: Pitcher; Matthew Halloran; Laura Walsh; Lisa Hutchens; Erin Squires; Diane Martin; Jared Remedios
Subject: Power Watch Lifted

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C2_signature_sustainableelectricityleader_74d77b45-8130-41a9-8371-fde6ff7e1627(3).png (7 KB) 
C2_signature_icon_fb_358e0162-8885-4d56-8b86-36cabe52fee5(3).png (413 B) 
C2_signature_icon_x_e1c668ca-29b1-4623-a06d-4ed22db0740d(3).png (740 B) 
C2_signature_icon_lin_a6a2d5b3-7d12-497c-9b8e-ad93d9c2ff81(3).png (432 B) 
C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(3).png (7 KB)  image(5).png (644 KB) 
 Overview of ANP.JPG (123 KB)  Outlook-wdqvj1yr.png (165 KB)

My Apologies, resending with updated subject line. **The Power Watch has now been lifted, no alerts in effect.**

Good morning,

As conditions on our system continue to improve, we are pleased to confirm that the **Power Watch has now been lifted**. We are entering normal operations and no customer action or alerts are required at this time.

We cannot overstate the impact that the tireless dedication of our teams, along with the responsiveness and cooperation of our customers, had in helping us reach this point.

As we always do, we will continue to monitor the status of our assets and provide updates if needed.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Monday, January 26, 2026 10:49 AM

To: Mark King <MarkKing@nlh.nl.ca>; lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>;

ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>;
susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>;
FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>;
RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca
<jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil
<ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>;
gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>;
candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca
<MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>;
jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca
<DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne
<joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason
<jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>;
brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton,
Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>;
JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca
<debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca
<JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca
<lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher
<DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>;
Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens
<LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin
<DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Re: Power Warning lifted | Power Watch remains in place

Good morning,

As conditions on our system continue to improve, we are pleased to confirm that the **Power Watch has now been lifted**. We are entering normal operations and no customer action or alerts are required at this time.

We cannot overstate the impact that the tireless dedication of our teams, along with the responsiveness and cooperation of our customers, had in helping us reach this point.

As we always do, we will continue to monitor the status of our assets and provide updates if needed.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>
Sent: Sunday, January 25, 2026 8:23 PM
To: Mark King <MarkKing@nlh.nl.ca>; lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>
Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens

<LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>
Subject: Power Warning lifted | Power Watch remains in place

Good evening,

We're pleased to share that conditions have improved significantly, and the Power Warning has now been lifted.

Six units at Bay d'Espoir are now fully back in service, marking an important step forward. This progress reflects the tremendous effort and coordination across teams over the weekend.

While the situation has stabilized, very cold temperatures remain, and we will keep a Power Watch in place as a precaution. This ensures we can keep customers informed and respond quickly should conditions change. **NO ACTION** is required from customers at this time.

We'll continue to monitor conditions closely and provide updates as needed.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Sunday, January 25, 2026 10:42 AM

To: Mark King <MarkKing@nlh.nl.ca>; lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda

<amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: Re: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good Morning,

A quick update to advise that the media scrum with Hydro and NL Power will go ahead at 12 p.m. Today (January 25).

We will also livestream the event on our Facebook page. You can view here: <https://www.facebook.com/NLHydro>

Regards,

Nicole

Nicole Martin
Senior Communications Specialist

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NicoleJMartin@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Sunday, January 25, 2026 7:06 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

As severely cold temperatures and the system constraints persist, a **Power Warning** remains in effect at this time. As such, we will be continuing to ask customers to reduce consumption to help conserve power and be prepared should rotating outages be required.

Positive news from Bay d'Espoir: The frazil ice removal efforts were very successful yesterday and into last night. Several generating units are now on and operating. For now, they will need to remain at low output and monitored closely, as the plant is starting back up from a completely "cold" state having been offline for this extended shutdown period. However, it's great news to have Bay d'Espoir back! And it now greatly improves our system outlook.

Meanwhile, our Energy Marketing team is working around the clock to secure additional power imports, helping to mitigate risks. And at all of our other generating facilities and across our system, our operations and support teams are collaborating very closely.

To keep the public informed, we will post updates this morning, and we are in the process of planning to hold a media scrum jointly with Nfld Power some time late this morning/ midday. We'll advise when details are confirmed.

And of course, we'll be watching conditions very closely and will keep you informed of any new developments.

Thanks,
Mark

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Saturday, January 24, 2026 6:31 PM
To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>;

RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it: <https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing

imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King

Team Lead, External Projects

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca

<michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:Susan@susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Tansy Mundon](mailto:TansyMundon@tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <robertbates@gov.nl.ca>;

amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	POWER WATCH <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	POWER WARNING <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	POWER EMERGENCY <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

<amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
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POWER EMERGENCY

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

<davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169



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Electricity
Leader



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](https://twitter.com/nlwx)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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Karen Seymour

From: Power, Bradley <BradleyPower@gov.nl.ca>
Sent: 1/25/2026 7:09:26 AM
To: Mark King
Subject: [EXTERNAL] Re: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

 C2_signature_hydroneu_337bbced-a42d-4048-85a2-30a17d91ecaa(36).png (16 KB) 
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C2_signature_wave25_045c0bf9-81a1-420f-81b6-c3e5b51931d8(36).png (7 KB)  image(47).png (644 KB) 
 Overview of ANP(30).JPG (123 KB)  Outlook-wdjjv1yr(30).png (165 KB)

You don't often get email from bradleypower@gov.nl.ca. [Learn why this is important](#)

CAUTION: EXTERNAL SENDER - Always verify the sender before replying, clicking links or opening attachments as it may not be safe

Thanks Mark.

Bradley Power
Director of Communications
Office of the Premier
709-691-4204

From: Mark King <MarkKing@nlh.nl.ca>
Sent: Sunday, January 25, 2026 7:06:33 AM
To: Parrott, Lloyd <LloydParrott@gov.nl.ca>; Martin, Craig <CMartin@gov.nl.ca>; Wilkins, Susan <SusanWilkins@gov.nl.ca>; Mundon, Tansy <TansyMundon@gov.nl.ca>; Thomas, Brodie <BrodieThomas@gov.nl.ca>; Khan, Yousaf <YousafKhan@gov.nl.ca>; Bates, Robert <RobertBates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; Stone, Karen <KarenS@gov.nl.ca>; McKenna, Andrea <andreamckenna@gov.nl.ca>; Barfoot, Scott <ScottBarfoot@gov.nl.ca>; Sorensen, David <DavidSorensen@gov.nl.ca>; Sulley, Erin <ErinSulley@gov.nl.ca>; Battcock, Victoria <VictoriaBattcock@gov.nl.ca>; Tubrett, Denise <DeniseTubrett@gov.nl.ca>; Politi, Ashley <AshleyPoliti@gov.nl.ca>; Ryan, Nathan <NathanRyan@gov.nl.ca>; Power, Bradley <BradleyPower@gov.nl.ca>; ecc-minister <ecc-minister@gov.nl.ca>; Hunt-Grouchy, Michelle <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <SherriBreen@gov.nl.ca>; Snow, Valerie <ValerieSnow@gov.nl.ca>; Kelly, Tara <TARAKELLY@gov.nl.ca>; Squires, Susan <SusanSquires@gov.nl.ca>; JPS Minister <JPSMinister@gov.nl.ca>; Emergency Services Division, Newfoundland and Labrador <ESD-NL@gov.nl.ca>; Emergency Services Division, Newfoundland and Labrador <ESD-NL@gov.nl.ca>; Fowler, Robert (Fire Services) <ROBERTFOWLER@gov.nl.ca>; Howell, Jeremy <JeremyHowell@gov.nl.ca>; Kennedy, Jamie R <JamieRKennedy@gov.nl.ca>; Croke, Neil <NCROKE@gov.nl.ca>; Gill, Greg (EC-COMM)

<GregGill@gov.nl.ca>; Humber, Eric <EricHumber@gov.nl.ca>; Smith, Gerrie <gerriesmith@gov.nl.ca>; ecc-minister <ecc-minister@gov.nl.ca>; Ennis-Williams, Candice <CandiceEnnisWilliams@gov.nl.ca>; Hunt-Grouchy, Michelle <MichelleHuntGrouchy@gov.nl.ca>; Skinner, Gillian <GSkinner@gov.nl.ca>; Barnes, Jennifer <JenniferBarnes@gov.nl.ca>; Quinton, Diana <DianaQuinton@gov.nl.ca>; Higgins, Jason <JasonHiggins@gov.nl.ca>; Cotter, Joanne <JoanneCotter@gov.nl.ca>; Scott, Brian <BrianScott@gov.nl.ca>; Higgins, Jason <JasonHiggins@gov.nl.ca>; Watkins, Michelle <michellewatkins@gov.nl.ca>; Scott, Brian <BrianScott@gov.nl.ca>; Petten, Barry <BarryPetten@gov.nl.ca>; Dutton, Sean <sutton@gov.nl.ca>; O'Neill, Melony <MelonyOneill@gov.nl.ca>; Chippett, Jamie <JamieChippett@gov.nl.ca>; Marnell, Debbie <DebbieMarnell@gov.nl.ca>; Rideout, Sara <SaraRideout@gov.nl.ca>; Chippett, Jamie <JamieChippett@gov.nl.ca>; Barbour, Victoria <victoriabarbour@gov.nl.ca>; Skinner, Linda <LindaSkinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 25 7:00 AM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

As severely cold temperatures and the system constraints persist, a **Power Warning** remains in effect at this time. As such, we will be continuing to ask customers to reduce consumption to help conserve power and be prepared should rotating outages be required.

Positive news from Bay d'Espoir: The frazil ice removal efforts were very successful yesterday and into last night. Several generating units are now on and operating. For now, they will need to remain at low output and monitored closely, as the plant is starting back up from a completely "cold" state having been offline for this extended shutdown period. However, it's great news to have Bay d'Espoir back! And it now greatly improves our system outlook.

Meanwhile, our Energy Marketing team is working around the clock to secure additional power imports, helping to mitigate risks. And at all of our other generating facilities and across our system, our operations and support teams are collaborating very closely.

To keep the public informed, we will post updates this morning, and we are in the process of planning to hold a media scrum jointly with Nfld Power some time late this morning/ midday. We'll advise when details are confirmed.

And of course, we'll be watching conditions very closely and will keep you informed of any new developments.

Thanks,
Mark

From: Mark King <MarkKing@nlh.nl.ca>

Sent: Saturday, January 24, 2026 6:31 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; C Martin <cmartin@gov.nl.ca>; Wilkins, Susan <susanwilkins@gov.nl.ca>; Mundon, Tansy <tansymundon@gov.nl.ca>; Thomas, Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert Bates <robertbates@gov.nl.ca>; Hewitt, Amanda <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; Kennedy, Jamie R <jamierkennedy@gov.nl.ca>; Croke, Neil <ncroke@gov.nl.ca>; Gill, Greg <greggill@gov.nl.ca>; Humber, Eric <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; Cotter, Joanne <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; Higgins, Jason <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; Dutton, Sean <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Nicole J Martin <NicoleJMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>

Subject: UPDATE: Jan 24 6:00 PM Fw: Power Warning issued/Preparations underway for potential Power Emergency

Hi everyone, here's our latest update on the island electricity system status.

As you know, we held a joint news conference at 1pm today (Rob Collett for Hydro with Byron Chubbs for Nfld Power) and we have been steadily sharing public updates and information via social media. CBC have the recording of the news conference on YouTube for those who may want to see it:

<https://www.youtube.com/watch?v=ekwnN896qhE>

We remain in Power Warning status as we move through this evening's peak period, which means that we continue to ask Island customers to conserve power wherever possible.

System constraints remain, loads are forecast to be higher as the current cold snap continues for the next couple of days, and we continue to watch the system, demand and temperature conditions with vigilance.

In the meantime, we continue to remind customers that they should be prepared for the potential of brief, rotating outages during these current conditions. Hydro and Newfoundland Power are working together to ensure customers have timely updates on the situation through our joint Advanced Notification Protocol. (This, incidentally, is the first time since 2019 that we've activated a Power Watch and 2016 since we've issued a Power Warning.)

The team on the ground in Bay d'Espoir has expanded as more technical and support personnel have mobilized to site, and they continue to do whatever possible in troubleshooting the frazil ice conditions. Meanwhile, operations teams across our system are working tirelessly to reduce the risk of customer outages. We are bringing more energy over the Labrador-Island Link to the island grid, we are securing imports over the Maritime Link, and we've called on our capacity assistance agreements from key industrial customers.

Regards,

Mark King

Team Lead, External Projects

Public Affairs & Customer Service

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Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Saturday, January 24, 2026 11:29:12 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@nlh.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:Susan@nlh.nl.ca) <susanwilkins@gov.nl.ca>; [Tansy Mundon](mailto:TansyMundon@nlh.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:Brodie@nlh.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@nlh.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@nlh.nl.ca) <robertbates@gov.nl.ca>; [amandalhewitt](mailto:amandalhewitt@nlh.nl.ca) <amandalhewitt@gov.nl.ca>; [karens](mailto:karens@nlh.nl.ca) <karens@gov.nl.ca>; [andreamckenna](mailto:andreamckenna@nlh.nl.ca) <andreamckenna@gov.nl.ca>; [ScottBarfoot](mailto:ScottBarfoot@nlh.nl.ca) <ScottBarfoot@gov.nl.ca>; [davidsorensen](mailto:davidsorensen@nlh.nl.ca) <davidsorensen@gov.nl.ca>; [erinsulley](mailto:erinsulley@nlh.nl.ca) <erinsulley@gov.nl.ca>; [victoriabattcock](mailto:victoriabattcock@nlh.nl.ca) <victoriabattcock@gov.nl.ca>

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>; Jared Remedios <JaredRemedios@nlh.nl.ca>; Lisa Hutchens <LisaHutchens@nlh.nl.ca>

Subject: Re: Power Warning issued/Preparations underway for potential Power Emergency

Good morning,

All units at the BDE plant remain offline. Equipment (Bubbler System, Air Compressors) were installed overnight to help speed of the process of clearing away some of the ice. Divers are in the water now to determine if it helped and from there, will determine the best course of action for removing the ice as quickly as possible.

Holyrood Unit 2 is still experiencing issues. Teams work overnight to determine the issue but will be this afternoon at the earliest before they can attempt to return to service.

We are still in a situation where **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency for Sunday morning.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.

We will be holding a **joint news conference with Newfoundland Power today at 1:00 p.m. to notify customers of the potential for a Power Emergency.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Nicole Martin

Senior Communications Specialist
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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 8:39 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig](mailto:Craig@cmartin@gov.nl.ca) <cmartin@gov.nl.ca>; [Susan](mailto:Susan@susanwilkins@gov.nl.ca) <susanwilkins@gov.nl.ca>; [Tansy Mundon](mailto:TansyMundon@tansymundon@gov.nl.ca) <tansymundon@gov.nl.ca>; [Brodie](mailto:Brodie@brodiethomas@gov.nl.ca) <brodiethomas@gov.nl.ca>; [Yousaf](mailto:Yousaf@yousafkhan@gov.nl.ca) <yousafkhan@gov.nl.ca>; [Robert](mailto:Robert@robertbates@gov.nl.ca) <robertbates@gov.nl.ca>;

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Subject: Power Warning issued/Preparations underway for potential Power Emergency

Good evening,

All units at the BDE plant remain offline. Divers were able to make some progress today removing ice from the intakes, but there is still significant ice buildup remaining. They will start again first thing in the morning and will have some additional equipment onsite to help the process.

Holyrood Unit 2 is still experiencing issues. Teams tried to bring it back online this afternoon but experienced another trip. So far, they are unable to determine the cause of these trips but continue to work on this issue.




That being the case, our reserves for tomorrow will be at a level that requires us to issue a Power Warning for tomorrow morning. With a Power Warning, customers are asked to conserve electricity and be prepared for rotating outages. This warning is now live on our website and social media pages in order to give customers advanced notice. You can view the notice here: <https://nlhydro.com/notice-to-island-customers-power-warning-in-effect-for-saturday-january-24/>

As we move into tomorrow evening and Sunday, **there is a potential that demand will exceed our reserves, and we will need to issue a Power Emergency. This means that customers will experience rotating outages.** This would involve rotating outages for blocks of customers for up to an hour and then rotate on to the next block of customers. In a Power Emergency, customers are also asked to continue to conserve.



We have public notices; social media messaging, and a media advisory being prepared. **Planning is also underway for a joint news conference with Newfoundland Power for Saturday, midday to notify customers of the Power Emergency alert should it be needed.**

Our teams continue to closely monitor the situation and are working around the clock to do what they can to minimize effects on the system. We will continue to provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS

	POWER WATCH <ul style="list-style-type: none">• No immediate action required.• Electricity system being watched closely.• Be prepared to conserve electricity if asked.
	POWER WARNING <ul style="list-style-type: none">• Conserve electricity.• This is a warning that current day electricity supply is getting close to maximum demand.• Be prepared for possible rotating power outages.
	POWER EMERGENCY <ul style="list-style-type: none">• Rotating power outages in effect.• Conserve electricity.• Safety should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Friday, January 23, 2026 12:51 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barypetten@gov.nl.ca <barypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Update on frazil ice at Bay d'Espoir Plant

Good afternoon,

All units at the BDE plant remain offline. Divers were in the water this morning and discovered that ice on some of the intakes is up to three feet thick. They are assessing the best path forward to remediate, but as it looks now, it will take until at least early next week before the BDE plant is back online.

As mentioned yesterday, we experienced a trip on Unit Two at the Holyrood Thermal Generating Station. Teams assessed the issue overnight and are now in the process of returning Unit Two to service. We are hoping to have it back online later this afternoon and providing roughly 170 MW to the system.

The Labrador Island Link is online and doing well and is currently running at 500 MW, with potential to increase if needed. Discussions are ongoing now to move this forward if necessary.

We have also secured imports over the Maritime Link up until this evening's peak so we should be in good shape for tonight and do not anticipate the need for a power watch.

Heading into the weekend may prove to be more challenging.

The forecasted cold temperatures will significantly increase peak demand over the weekend and without BDE (and potentially Holyrood Unit Two) online, we run the risk of supply reaching levels that will require a Power Warning (conserve electricity) or Power Emergency (rotating power outages) alert for Saturday and Sunday.

With that in mind, we are drafting public notices, social media and media messaging that align with our Advanced Notice Protocol (ANP). We are also doing some proactive media outreach today to educate customers on ANP.

We are closely monitoring the situation and teams are doing absolutely everything they can to minimize effects on the system. We will continue to provide further updates as necessary.



Nicole Martin

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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 10:48 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Re: Update on Frazil Ice at Bay d'Espoir Plant

Good evening,

All units at the BDE plant remain offline. We also experienced a trip on Unit two at the Holyrood Thermal Generating Station which is currently being investigated. With an estimated restoration time of 4-6 hours, this will reduce our reserve supply for morning peak demand. We are looking to secure imports over the Maritime Link overnight which would increase our reserve supply, but we may be in a situation that requires a level one alert.

In light of this, we will be releasing a Power Watch notice and social media posts this evening. Again, no action will be required from customers. This is part of our Advanced Notice Protocol (see image below) to let customers know that the system is being watched closely and are working to meet customer need.

We continue to closely monitor the system and will provide further updates as necessary.

ISLAND ELECTRICITY SYSTEM NOTIFICATIONS



POWER WATCH

- **No immediate** action required.
- Electricity system being **watched closely**.
- **Be prepared** to conserve electricity if asked.



POWER WARNING

- **Conserve electricity**.
- This is a **warning** that current day electricity supply is getting close to maximum demand.
- **Be prepared** for possible rotating power outages.



POWER EMERGENCY

- **Rotating power outages** in effect.
- **Conserve electricity**.
- **Safety** should remain your highest priority when utilizing alternate sources of power, heat or light in your homes.

Visit newfoundlandpower.com/SaveEnergy
or NLHydro.com for tips on how to conserve.



Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

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**Sustainable
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Leader**



Hydro is the people's utility that you can count on - providing safe, cost-conscious, reliable electricity while harnessing sustainable energy opportunities to benefit the people of Newfoundland and Labrador.

From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 3:29 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; [Craig <cmartin@gov.nl.ca>](mailto:Craig@cmartin@gov.nl.ca); [Susan <susanwilkins@gov.nl.ca>](mailto:Susan@susanwilkins@gov.nl.ca); [Tansy Mundon <tansymundon@gov.nl.ca>](mailto:TansyMundon@tansymundon@gov.nl.ca); [Brodie <brodiethomas@gov.nl.ca>](mailto:Brodie@brodiethomas@gov.nl.ca); [Yousaf <yousafkhan@gov.nl.ca>](mailto:Yousaf@yousafkhan@gov.nl.ca); [Robert <robertbates@gov.nl.ca>](mailto:Robert@robertbates@gov.nl.ca); amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca

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Cc: Jennifer Williams <JenniferWilliams@nlh.nl.ca>; Dana Pope <DanaPope@nlh.nl.ca>; Deanne Fisher <DeanneFisher@nlh.nl.ca>; Ron Ledrew <RonLedrew@nlh.nl.ca>; Jill Pitcher <JillPitcher@nlh.nl.ca>; Matthew Halloran <MatthewHalloran@nlh.nl.ca>; Erin Squires <ErinSquires@nlh.nl.ca>; Laura Walsh <LauraWalsh@nlh.nl.ca>; Diane Martin <DianeMartin@nlh.nl.ca>

Subject: Update on Frazil Ice at Bay d'Espoir Plant

Good afternoon all,

All units at BDE remain offline. Divers are being brought onsite to assess and potentially clear the frazil ice from the units.

We are in good shape for this evening's peak and we expect to have enough supply available to avoid alert level status.

We are also monitoring weather conditions for this weekend and early next week and making plans to deal with any issues relating to the forecasted cold temperatures. Proactive media outreach is planned for tomorrow to address this as well.

We continue to closely monitor the system and will provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

T: | M: (709) 687-1169



Sustainable
Electricity
Leader



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Thursday, January 22, 2026 8:56 AM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon <tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdupton@gov.nl.ca <sdupton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca

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Subject: Re: Frazil Ice at Bay d'Espoir Plant

Good morning all,

As an update, all BDE units remain offline due to frazil ice.

All gas turbines, diesel units and the Labrador Island Link are either available or online, and we were able to secure imports over the Maritime Link overnight which increased our reserve levels in anticipation of morning peak.

We are doing well now in terms of reserves and will continue to closely monitor the system throughout today and into this evening's expected peak.

We will continue to provide further updates as necessary.

Regards,

Nicole

Nicole Martin

Senior Communications Specialist
Public Affairs & Customer Service

T: | M: (709) 687-1169

NicoleJMartin@nlh.nl.ca | www.nlhydro.com



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From: Nicole J Martin <NicoleJMartin@nlh.nl.ca>

Sent: Wednesday, January 21, 2026 8:40 PM

To: lloydparrott@gov.nl.ca <lloydparrott@gov.nl.ca>; Craig <cmartin@gov.nl.ca>; Susan <susanwilkins@gov.nl.ca>; Snook, Corey <coreysnook@gov.nl.ca>; Tansy Mundon

<tansymundon@gov.nl.ca>; Brodie <brodiethomas@gov.nl.ca>; Yousaf <yousafkhan@gov.nl.ca>; Robert <robertbates@gov.nl.ca>; amandalhewitt@gov.nl.ca <amandalhewitt@gov.nl.ca>; karens@gov.nl.ca <karens@gov.nl.ca>; andreamckenna@gov.nl.ca <andreamckenna@gov.nl.ca>; ScottBarfoot@gov.nl.ca <ScottBarfoot@gov.nl.ca>; davidsorensen@gov.nl.ca <davidsorensen@gov.nl.ca>; erinsulley@gov.nl.ca <erinsulley@gov.nl.ca>; victoriabattcock@gov.nl.ca <victoriabattcock@gov.nl.ca>; DeniseTubrett@assembly.nl.ca <DeniseTubrett@assembly.nl.ca>; AshleyPoliti@assembly.nl.ca <AshleyPoliti@assembly.nl.ca>; NathanRyan@assembly.nl.ca <NathanRyan@assembly.nl.ca>; BradleyPower@gov.nl.ca <BradleyPower@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Breen, Sherri <sherribreen@gov.nl.ca>; ValerieSnow@gov.nl.ca <ValerieSnow@gov.nl.ca>; TaraKelly@gov.nl.ca <TaraKelly@gov.nl.ca>; susansquires@gov.nl.ca <susansquires@gov.nl.ca>; JPSMinister@gov.nl.ca <JPSMinister@gov.nl.ca>; FES-NL@gov.nl.ca <FES-NL@gov.nl.ca>; ESD-NL@gov.nl.ca <ESD-NL@gov.nl.ca>; RobertFowler@gov.nl.ca <RobertFowler@gov.nl.ca>; jeremyhowell@gov.nl.ca <jeremyhowell@gov.nl.ca>; JamieRKennedy@gov.nl.ca <JamieRKennedy@gov.nl.ca>; ncroke@gov.nl.ca <ncroke@gov.nl.ca>; greggill@gov.nl.ca <greggill@gov.nl.ca>; erichumber@gov.nl.ca <erichumber@gov.nl.ca>; gerriesmith@gov.nl.ca <gerriesmith@gov.nl.ca>; ecc-minister@gov.nl.ca <ecc-minister@gov.nl.ca>; candiceenniswilliams@gov.nl.ca <candiceenniswilliams@gov.nl.ca>; MichelleHuntGrouchy@gov.nl.ca <MichelleHuntGrouchy@gov.nl.ca>; Gskinner@gov.nl.ca <Gskinner@gov.nl.ca>; jenniferbarnes@gov.nl.ca <jenniferbarnes@gov.nl.ca>; DianaQuinton@gov.nl.ca <DianaQuinton@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; joannecotter@gov.nl.ca <joannecotter@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; jasonhiggins@gov.nl.ca <jasonhiggins@gov.nl.ca>; michellewatkins@gov.nl.ca <michellewatkins@gov.nl.ca>; brianscott@gov.nl.ca <brianscott@gov.nl.ca>; barrypetten@gov.nl.ca <barrypetten@gov.nl.ca>; sdutton@gov.nl.ca <sdutton@gov.nl.ca>; MelonyONeill@gov.nl.ca <MelonyONeill@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; debbiemarnell@gov.nl.ca <debbiemarnell@gov.nl.ca>; sararideout@gov.nl.ca <sararideout@gov.nl.ca>; JamieChippett@gov.nl.ca <JamieChippett@gov.nl.ca>; Victoria <victoriabarbour@gov.nl.ca>; lindaskinner@gov.nl.ca <lindaskinner@gov.nl.ca>

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Subject: Frazil Ice at Bay d'Espoir Plant

Good evening,

Due to severe wind and weather conditions, we are experiencing frazil ice in some of our water intake areas at the Bay d'Espoir (BDE) plant.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is extremely rare at the BDE plant. To manage this, all units at the BDE plant have been taken offline.

We have been preparing our other facilities to increase output and have been working with our partners at NL Power to closely monitor the systems and meet customer electricity needs.

In anticipation of tomorrow morning's peak demand, we will be issuing a power watch notice (draft below) to all island customers. At that time, no action will be required from customers, rather we are

issuing the notice to let customers know that the system is being watched closely and are working to meet customer need. We are also preparing social media messaging for our X and Facebook pages.

We will continue to closely monitor the system and provide updates as necessary.

Kind regards,

Nicole Martin

Draft

Notice to Island Customers: Power Watch in Effect

Newfoundland and Labrador Hydro (Hydro) is advising island customers that a Power Watch will be in effect beginning at 6 a.m. on Thursday, January 21. **NO ACTION** is required for customers at this time and we expect the watch to end once the morning peak demand for electricity has subsided.

Severe wind and weather conditions continue to impact parts of our system. In particular, we are seeing frazil ice in our water intake areas along the Bay d'Espoir (BDE) system.

Frazil ice is a slushy ice, often formed in rivers and lakes during cold, windy conditions. It can clump together, stick to obstructions, clog water intakes and cause ice jams for our hydro power systems. While normal in many parts of the province, frazil ice is incredibly rare at the BDE plant.

To help manage this, all seven units at the BDE plant are offline. We are currently monitoring the system closely and working with Newfoundland Power to meet customer electricity needs.

We will continue to keep you updated as our teams work to lessen the effects on our system and for our customers.

You can also follow Hydro on social media at x.com/NLHydro and facebook.com/NLHydro

Social Media Post

Due to local weather conditions and the presence of frazil ice along our Bay d'Espoir system, Hydro is advising customers that a Power Watch will be in effect for Thursday morning (January 22) for the island. This means we're watching the system closely but **NO ACTION** is required at this time.

Frazil ice is a slushy ice that often forms in lakes and rivers during cold, windy conditions like those we've seen this week. It can clump together causing ice jams for hydro power and municipal water systems.

Our teams are working to lessen the effects on our system and for our customers. We'll continue to keep you updated. [#nlwx](https://twitter.com/nlwx)

Nicole Martin

Senior Communications Specialist

Public Affairs & Customer Service

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