

February 27, 2026

VIA EMAIL

Attention: [REDACTED]

Dear [REDACTED]

Re: Your request for access to information under Part II of the *Access to Information and Protection of Privacy Act, 2015* (File #: PB/128/2026)

On January 30 2026, we received your request for access to the following records/information:

A breakdown of all the extra costs incurred due to the use of diesel generators at the Holyrood Thermal Generating Station or other diesel generators at NL Hydro generating stations during the month of January 2026.

Please be advised that access has been granted. Please see Appendix A attached hereto.

In keeping with our standard practice, it is our intention to post this letter on the Newfoundland and Labrador Hydro website.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of **the Access to Information and Protection of Privacy Act, 2015** (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The appeal may be addressed to the Information and Privacy Commissioner as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL, A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

You may also appeal directly to the Supreme Court within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section has been enclosed for your reference).

If you have any further questions, please contact me by telephone at (709) 733-5346 or by email at CassandraHearn@nlh.nl.ca.

Sincerely,

Cassandra Hearn
Cassandra Hearn
Access and Privacy Officer

Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.
- (2) A complaint under subsection (1) shall be filed in writing not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
- (b) after the date the head of the public body is considered to have refused the request under subsection 16(2).
- (3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.
- (4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.
- (5) The commissioner may allow a longer time period for the filing of a complaint under this section.
- (6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.
- (7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.
- (8) A complaint shall not be filed under this section with respect to
- (a) a request that is disregarded under section 21;
- (b) a decision respecting an extension of time under section 23;
- (c) a variation of a procedure under section 24; or
- (d) an estimate of costs or a decision not to waive a cost under section 26.
- (9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.
- (2) An appeal shall be commenced under subsection (1) not later than 15 business days
- (a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or
- (b) after the date the head of the public body is considered to have refused the request under subsection 16(2).
- (3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.
- (4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45(2).

Appendix A

The approximate fuel consumption and associated cost for diesel-fired standby generation for the month of January is provided below:

Plant	Approximate Fuel Consumed (L)	Approximate Cost
St. Anthony Diesel	37,500	\$62,200
Hawke's Bay Diesel	20,300	\$26,200
Holyrood Black Start Diesel	20,700	\$27,200
Hardwoods Combustion Turbine	496,000	\$635,000
Holyrood Combustion Turbine	2,347,000	\$3,004,000
Stephenville Combustion Turbine	485,000	\$621,000

The role of standby generation in the winter period is to support the system during contingency events. The fuel consumed in January represents standby generation due to two events that occurred on our system, the first being on January 12th resulting from a temporary unplanned outage on the Labrador Island Link. This resulted in the use of standby generation the following morning until the LIL was restored. The second event being the outage on all of the units at the Bay d'Espoir facility due to frazil ice, resulting in continued use of standby generation from January 21-26.

Standby Generation for January 2026 was approximately 113% higher than the January Average for 2017-2025 inclusive, however, total thermal generation (including the Holyrood Thermal Generating Station) was approximately 32% lower than the average over that period.¹ No standby generation was used to support reservoir storage. Approximately 16.0 GWh of non-firm energy was imported to the Island during the period from January 21-26, which at times, resulted in reducing standby generation considerably.

¹ Hydro began filing January Monthly Energy Supply to the Public Utilities Board in 2017.