

HELP KEEP YOUR METER READER SAFE

Hydro employees who read your electricity meter spend most of their workday outdoors, travelling from one home or business to the next. Here are a few simple things you can do to help keep them safe:

- Keep driveways and walkways free of snow and ice. Add salt to black ice and other slippery spots.
- Keep the path to, and area around, your meter clear of obstructions and potential tripping hazards – like shovels, hoses, tools and toys.
- Ensure things such as firewood and construction materials are neatly stacked away from the area around your meter.
- Don't enclose your meter, meter socket or service mast with building materials.
- We all love our pets, but even the most friendly and playful pooches can be disruptive. Please make sure your dogs are inside your home or safely confined when your meter reader visits.
- If there are trees and shrubs near your meter, keep them trimmed back enough so they don't restrict access to your meter.



GOOD to KNOW

MAKE BUDGETING EASIER WITH OUR EQUAL PAYMENT PLAN

Did you know you can pay for your annual electricity use in 12 equal monthly payments? Our Equal Payment Plan (EPP) is an easy way to help you stay on budget each month.

How does it work?

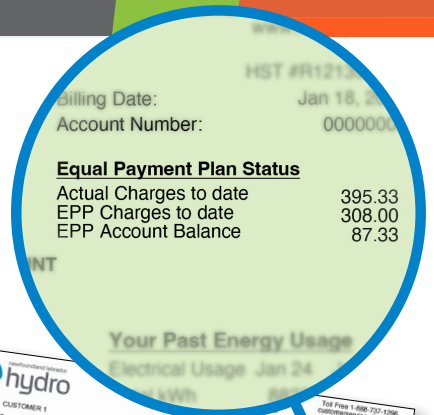
First, we'll review your electricity use over the last 12 months and determine your monthly average.

Then, we use that average to calculate your monthly payment for the next year (based on current rates).

At the end of the year we compare the actual amount of electricity you used to the billed amount for the year. If you've used more, or less, electricity than expected, your monthly EPP will be adjusted accordingly.

Your meter will be read each month and you will still receive your bill showing how much electricity you've used. You can track your actual and billed usage in the Equal Payment Plan account balance section of your bill.

Signing up is easy! Contact us at 1-888-737-1296 or customerservices@nlh.nl.ca to make arrangements.




hydro

Name: CUSTOMER 1

168 Fries 1-888-737-1296
customerservices@nlh.nl.ca

Your Balance

Previous Account Balance	154.00
Payments received to Jan 18, 2024	0.00
Adjustments	154.00
Total Amount due on or before Jan 31, 2024	154.00

New Charges

Number	From	To	Days	Previous	Current	Meter	Units	Rate	Charges
8827	Jan 18	Jan 18	1	0.00	0.00	0.00	0.00	0.00	0.00

Service Charges for this Meter

EPRI Current Charge	154.00
Total New Charges & Adjustments	154.00

PLEASE PAY THIS AMOUNT

Account Number: 00000000
Amount Due on or before Jan 31, 2024: 154.00
Amount Due After Jan 31, 2024: 158.28
AVOID INTEREST, PAY BY Feb 12, 2024

Dreaming of a cozy winter?

Tips for an energy-efficient home.

Let the sun in.

The sun still shines in winter, so open your curtains to let it heat your home! Close them at night to keep the heat in. You could **save 10% on heating costs.**

Take care of your heat pump.

Clean the filters regularly and keep the outdoor unit clear of snow.

Make sure you're well-insulated.

Slippers are nice, but insulation is even better. Make sure your home has enough – you'll save \$100s a year. If you need some more insulation in the basement or attic, **takeCHARGE rebates can cover 75%* of your material costs.**

Stop drafts.

Air sealing your home saves you energy and money and keeps you cozy when outdoor temperatures drop. Draft-proof your doors, windows, outlets, and anywhere there may be heat loss. You can **get back up to \$500* with a takeCHARGE rebate.**

Use LEDs.

Nights are longer in winter. Use ENERGY STAR® LED light bulbs to save energy and money! They use **at least 75% less energy** than incandescent bulbs.

Save with smaller appliances.

Winter is hot chocolate season. Use an electric kettle – it uses less energy than a stovetop one!

*Must meet eligibility.

Visit **TakeChargeNL.ca** for more tips and rebates to help you save all year round!

take!
CHARGE ⚡

BROUGHT TO YOU BY

 **hydro**
newfoundland labrador