

INTRODUCING AUTOMATED METER READING FOR ALL CUSTOMERS

Over the next two years Hydro will be bringing automated meter reading to all our customers, to help improve our service to you.

With automated meter reading, Hydro meter readers use a device to collect data from your electricity meter as they drive by your home. It is a safer and more efficient way to read your meter, and reduces the need to estimate your monthly electricity use at times when meter reading is not possible – that means more accurate bills for our customers.

For customers who are not already using automated meter reading, in most cases **we will need to replace your existing electricity meter:**

- We will be installing new meters from January 2023 until the end of 2024. We will attempt to contact you beforehand to avoid disrupting your power at an inconvenient time.
- Your meter will be changed by a Hydro representative. They will notify you at your door before starting the work.
- The replacement will only take a few minutes. Your power will be off while they do the work.





Once your meter is installed, we will use the new system to read your meter once per month, as always. **Keep an eye out for more detailed information about Automated Meter Reading in the coming months!**



GOOD TO KNOW

NEVER CUT TREES NEAR POWER LINES

If you're trimming trees or cutting firewood, remember this can be dangerous with serious safety risks – especially if you're near a power line. Stay safe and never cut trees near power lines.

-  Maintain a safe distance from power lines.
-  Check for overhead power lines before you start working.
-  Never cut a tree within 10 metres of a power line.
-  Keep in mind the height and shape of the tree, wind conditions, and the direction it will fall.

Remember, if you see a tree on or near a powerline, never try to trim it or remove it yourself. Stay back and call us at 1-888-737-1296.

A DAY IN THE LIFE OF

SAVING ENERGY AT HOME



RISE N' SHINE!



OPEN THE CURTAINS

The sun will help heat your home. Close drapes at night to keep heat in.

COOK WITH SMALL APPLIANCES

They use less energy than conventional ovens and stovetops.

I LOVE SAVING ENERGY... AND BACON!



DON'T YOU KNOW?

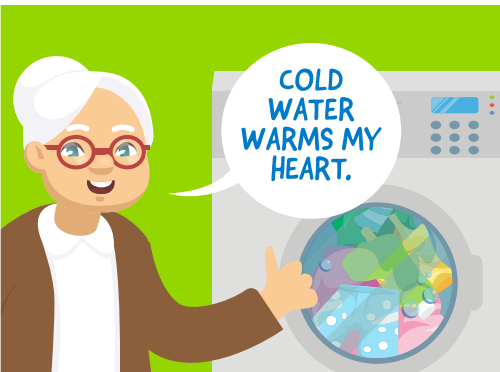
WASHING DISHES BY HAND WASTES ENERGY.



USE A DISHWASHER

A full dishwasher uses less hot water than washing by hand.

COLD WATER WARMS MY HEART.



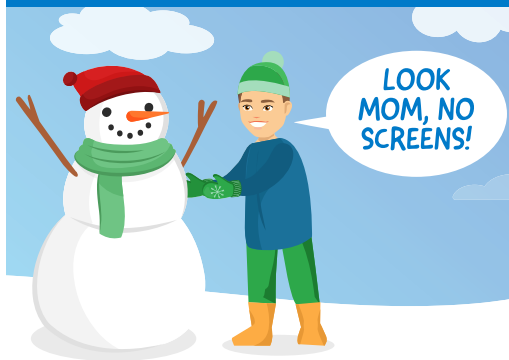
WASH CLOTHES IN COLD WATER

Water heating accounts for up to 90% of the energy your washer uses.

GO OFFLINE!

Dare to unplug and enjoy energy-free activities like playing in the snow.

LOOK MOM, NO SCREENS!



DOWN FIVE DEGREES. SAVING ENERGY IS A BREEZE.



SET BACK THE TEMPERATURE

Lowering it by just a few degrees can save you energy and money.



SET UP SLEEP MODE

Set your computer to sleep after 5-15 minutes of inactivity and cut its energy consumption in half.