

Customer Newsletter

GOOD™KNOW

Help keep your meter reader safe!

Hydro employees who read your electricity meter spend much of their workday outdoors, travelling by vehicle and by foot, from one home or business to the next. That means they're often exposed to all sorts of weather conditions and safety hazards.

Remember, your property is their workplace. Please help keep your meter reader safe while they're out and about doing their work:

- Keep the path to, and area around, your meter clear of obstructions and items that could be a tripping hazards such as garden hoses, tools, and toys.
- Ensure any firewood and construction materials are neatly stacked in an area away from your meter.
- If there are trees and shrubs near your meter, keep them trimmed back enough so they don't obstruct the ability to see and read the meter or pose a safety hazard.
- Don't enclose your meter, meter socket or service mast with building materials.
- We all love our pets, but even the most friendly and playful pooches can be disruptive. Please make sure dogs are tethered away from your meter, in a kennel or inside your home when your meter reader visits.
- With colder weather on the way, remember to keep driveways and walkways free of snow and ice. Add salt to black ice and other slippery spots.



IF YOUR METER IS DAMAGED (such as cracked or shattered glass) - don't touch it, warn others to stay away, and report it to Hydro by calling 1-888-737-1296.

Thank you to all our customers who do their best to ensure their meter is easily accessible!

Stay safe around power lines this hunting season

Hydro has more than 6,000 km of power lines throughout Newfoundland and Labrador. If you're going hunting this fall, be on the lookout and stay safe with these quick tips:

- · Make yourself visible.
- Pack a safety kit.
- Never shoot near or toward power lines, poles, insulators, or stations.
- Know your target and surroundings before shooting.
- · Watch for utility workers, vehicles and equipment.
- Watch out for wires, poles and other structures that pose hazards to ATV riders.
- Obey all signs near power stations and lines.















INSTANT REBATES ARE BACK!

From Sept. 20-Nov. 15, save up to \$30.

Save instantly on low-cost, energy-efficient products for your home. Get ENERGY STAR® LED light bulbs at low as 49¢* and save on draft-proofing products, smart plugs, ENERGY STAR® air purifiers and more! Energy efficiency is made easy with takeCHARGE Instant Rebates.

Draft-proof exterior doorswith door sweeps.

\$4INSTANT REBATE

Weatherize drafty windows with insulation kits.

UP TO \$7
INSTANT REBATE

Install LED light bulbs around your home.

UP TO \$5
INSTANT REBATE





Insulate doors and windows with foam or v-strip weatherstripping.

\$4INSTANT REBATE



PARTICIPATING RETAILERS: Canadian Tire, COSTCO, Graybar Canada/Harris & Roome, Guillevin International Co., Kent, McLoughlan Supplies Ltd., pipers, Rexel and The Home Depot.

*At select participating retailers.

Rebated products and stock availability may vary by retailer and store location.

Products eligible for Instant Rebates are indicated by take CHARGE signage with the campaign dates.



newfoundland labrador hydro