

Power outage safety

At Newfoundland and Labrador Hydro, your safety is our utmost concern. If the power goes out, here are some tips to keep you and your family safe and your home protected.

AVOID DOWNED POWER LINES

Keep your children and pets away and report the damage to your service provider immediately.



CONTACT APPROPRIATE SERVICE PROVIDER

We have two service providers in our province. Check out the distribution map to determine who services your area.

■ Newfoundland and Labrador Hydro
1-888-737-1296
nlhydro.com

 NLHydro

 NLHydro

■ Newfoundland Power
1-800-474-5711
newfoundlandpower.com

KEEP WARM

Gather everyone together in one room.

KEEP SAFETY IN MIND
WHEN USING FIREPLACES
AND WOOD STOVES



WEAR HATS
AND LAYERED
CLOTHING



CHECKLIST



Turn off all lights except one to signal when the power comes back on



Turn your thermostat down



Unplug your appliances and electronics to protect them from a power surge



Keep a few taps slightly open to prevent your pipes from freezing



Keep your refrigerator and freezer door shut to keep your food cold

DANGER CARBON MONOXIDE

Keep generators, outdoor barbecues, and propane heaters outside and away from your house.



USE FLASHLIGHTS
AND BATTERY
OPERATED CANDLES



 Check on your friends and neighbors and offer help if needed



For text or email notifications about power outages, register for myNLhydro



nlhydro.com/winter

