


# Planned Outages

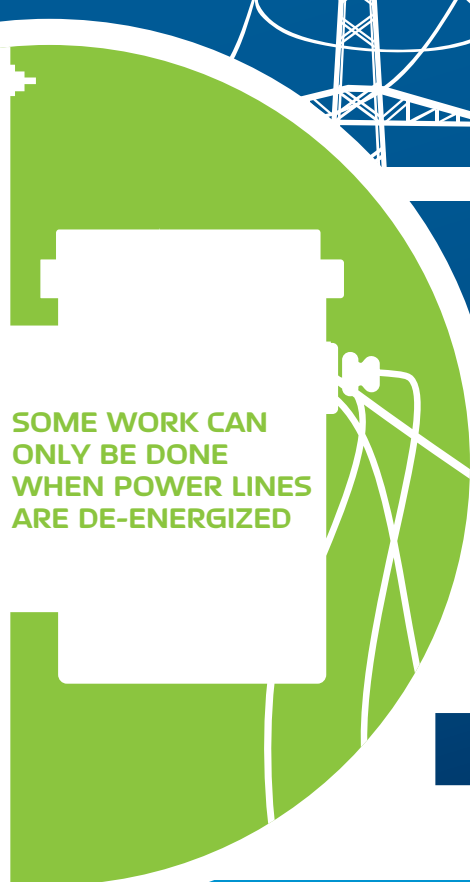
Ongoing maintenance of Newfoundland and Labrador's electricity system is necessary to ensure its safe and reliable operation all year long.

## SPRING MAINTENANCE

From April, when electricity demands decline, through to November, our crews work to upgrade infrastructure and equipment across the province.



WINTER STORMS CAN CAUSE DAMAGE TO THE ELECTRICAL GRID, MAKING BEING PREPARED EVEN MORE IMPORTANT

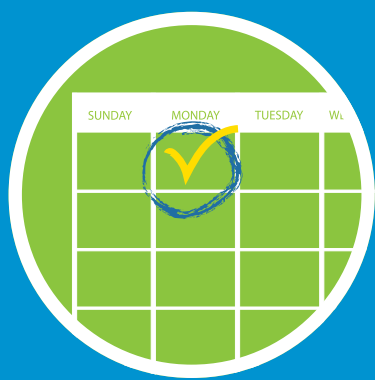


SOME WORK CAN ONLY BE DONE WHEN POWER LINES ARE DE-ENERGIZED

## SAFE PLANNED OUTAGES

In order to ensure the safety of customers and Hydro crews, some customers may be without power while the work is completed.

## BEFORE A PLANNED OUTAGE, WE CONSIDER:



When it's least disruptive to customers



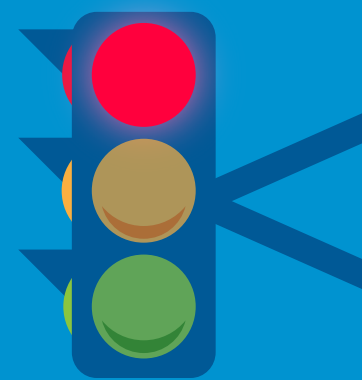
Upcoming weather



School, business hours, upcoming events



Availability of experts to perform work



Traffic disruptions

## COMMUNICATIONS

We inform affected neighbourhoods or communities in advance, make phone calls to local officials, send text or email notifications via myNLhydro, post updates on social media and run radio ads.

