

Communications During an Outage

In the case of a power outage, our top priority is restoring power. But communication with our customers is also very important. We are committed to keeping you informed.

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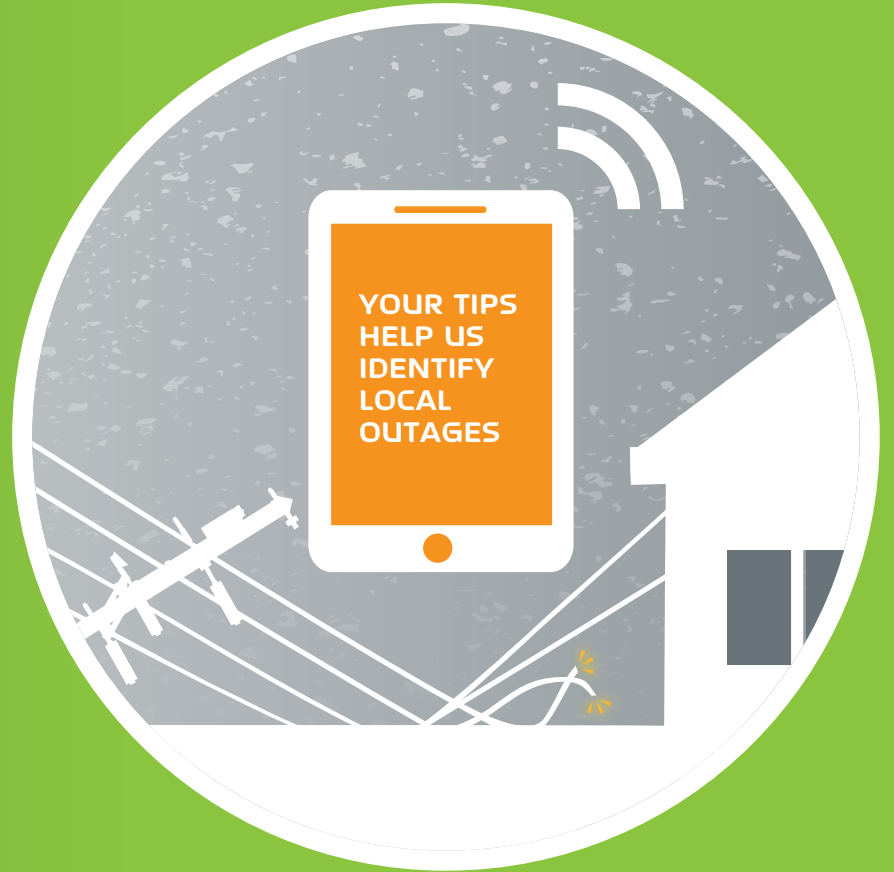
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NLHydro

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Sign up for outage notifications in your neighbourhood.



STAY TUNED

We connect with local media to help spread the most up-to-date info – the cause, estimated restoration time, safety tips, and more.



ADVANCE NOTIFICATION PROTOCOL

If customer demand on the system is expected to be near generation capacity, our Advance Notification Protocol is followed to ensure you can safely prepare for potential system outages.



POWER WATCH



POWER WARNING



POWER EMERGENCY