



3 Easy Steps to Sign Up

1. Complete the Pre-Authorized Payment Plan form. Indicate your authorization by signing the form.

2. Attach a "VOID" cheque.

NOTE: If you do not have a cheque or a chequing account, please obtain an authorized payment form from your financial institution. This form must indicate the account from which the payment will be withdrawn and will be signed by your bank.

3. Email, Fax or mail the completed Pre-Authorized Payment Plan form and VOID cheque/payment form to Hydro.

Email: customerservices@nlh.nl.ca

If emailing, scan all documents and attach to the email.

Fax: (709) 570-5937

Mail: Newfoundland and Labrador Hydro
C/O Customer Services
P.O. Box 12400
St. John's, NL
A1B 4K7

Pre-Authorized Payment Plan Enrollment Form

1. Customer Information (please print clearly)

Name(s): _____

Telephone Daytime: _____

Cell: _____

Hydro Account Number: _____

Additional Accounts: _____

Email Address: _____

Would you also like to receive your monthly bills through Email?
Yes _____ No _____

2. Bank Account Information

Account Number: _____

Transit Number: _____

Financial Institution Number: _____

Financial Institution Name: _____

Branch Address: _____

3. Pre-Authorized Payment Plan Details

I/We, the Payor, authorize Newfoundland & Labrador Hydro to debit the bank account identified above for payment of my/our electricity bill. This authority is to remain in effect until terminated.

Signature: _____ Date: _____

Signature (if joint account): _____ Date: _____

You may cancel your Pre-Authorized Payment Plan any time subject to providing notice to Newfoundland & Labrador Hydro at least 10 business days before your next scheduled payment date. To cancel, contact us by email customerservices@nlh.nl.ca or by phone at 1-888-737-1296.

Newfoundland & Labrador Hydro collects, maintains and uses personal customer information to provide electrical services to our customers. By providing the requested information, you consent to its use for these purposes. Newfoundland & Labrador Hydro will safeguard all of the information you provide to us and will not share information with outside parties except for purposes identified in the Company's personal information policy or when required to do so by law.

OFFICE USE ONLY	Name	Date
Entered by		
Verified by		